



# 2020 Hennepin County Election Judge Guide *City of Corcoran*

Hennepin County Elections, Election Judge Training Workgroup Revised 7/8/2020 Version 1.1

## **Credits**

This guide was produced by a workgroup comprised of several cities and Hennepin County. The core of its content is sourced from guides produced by the Office of the Minnesota Secretary of State<sup>1</sup>, and that content has been updated to include information that is specific to serving as an election judge in Hennepin County.

Special thanks to city clerks in the Election Judge Training Workgroup who have helped put this guide together:

- Becky Koosman (Minnetonka)
- Jamy Hanson (Maple Grove)
- Janet Lewis (Bloomington)
- Jessica Beise (Corcoran)
- Jane Timm (Edina)
- Jeff Narabrook (Minneapolis)
- Kim Engberg (Bloomington)
- Kitty Porta (Eden Prairie)
- Kris Luedke (Golden Valley)
- Kyle Salage (Minnetonka)
- Melissa Kennedy (St. Louis Park)
- Michelle Friedrich (Corcoran)
- Sharon Allison (Edina)
- Sandy Engdahl (Plymouth)
- Valerie Leone (New Hope)

<sup>&</sup>lt;sup>1</sup> https://sos.state.mn.us/election-administration-campaigns/election-administration/election-guides/

# **Version notes**

#### Version 1.1

- Corrected typos throughout the guide.
- Removed "Appendix H: Election Judge Eligibility" (duplicate information).
- Clarified what counts as a major or minor election day registration error.

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## 1.0 Contact information

## **City of Corcoran**

Your city is your primary point of contact for anything related to Election Judge service.

Jessica Beise	Administrative Services Director	763-400-7029 jbeise@ci.corcoran.m.us
Michelle Friedrich	Deputy Clerk	763-400-7031 mfriedrich@ci.corcoran.mn.us
Shawna Zuther	Administrative Assistant	763-400-7027 szuther@ci.corcoran.mn.us

## **Hennepin County**

Hennepin County Government Center 612-348-5151

300 South 6<sup>th</sup> Street <u>hc.vote@hennepin.us</u>

Minneapolis, MN 55487

## Office of the Minnesota Secretary of State

180 State Office Building 651-215-1440

100 Rev. Dr. Martin Luther King Jr. Blvd. <a href="mailto:secretary.state@state.mn.us">secretary.state@state.mn.us</a>

Saint Paul, MN 55155

## 2.0 Introduction

#### Thank you

As an Election Judge you join thousands of people in Minnesota and across the country who work hard on election day to ensure the voting process is conducted with integrity and accuracy and to ensure voters are able to exercise their vote with confidence and ease.

Your contributions to your community are invaluable and greatly appreciated. *Thank you for serving as an election judge!* 



#### Using this guide

This guide is a resource for Election Judges serving in Hennepin County. Be sure to review it and other materials your city provides to you before election day, and bring it with you to your polling place on election day.

Citations referencing relevant election laws (Minnesota Statutes or M.S.) or election rules (Minnesota Rules or M.R.) will appear throughout the guide, usually as footnotes. Find the full text of election laws and rules on the Office of the Minnesota Secretary of State's website.<sup>2</sup>

#### Follow the instructions of your city

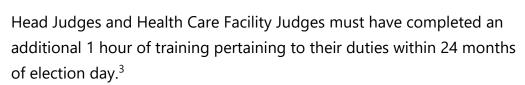
While all jurisdictions in Minnesota follow the same set of election laws, some tasks can be accomplished in more than one way and may differ slightly from one jurisdiction to another. When in doubt, follow the instructions provided by your city, or call your city for clarification as needed.

<sup>&</sup>lt;sup>2</sup> www.sos.state.mn.us/election-administration-campaigns/election-administration/election-laws/

## 3.0 Preparing for election day

## **Training**

To serve as an election judge, a person must have, at minimum, completed 2 hours of Basic Election Judge Training within 24 months of election day.





Your city may have training requirements that go beyond the minimums listed here.

## **Studying your training materials**

To the extent you are able, spend time reviewing your training materials (including this guide and any other materials your city gives you) before election day. As you have questions, contact your city (pg. 7).

If you are new to being an election judge, it can seem daunting the amount of things there are to know about election judge service. If you don't have everything figured out after your first training session, that's okay. Take your time to learn things little by little and keep in mind that you have many resources—like this guide—at your disposal to reference as you need them. On election day, you'll also have the support of your fellow election judges and your city to help ensure the day goes smoothly.

<sup>&</sup>lt;sup>3</sup> M.R. 8240.1350; M.R. 8240.1400; M.R. 8240.1750; M.R. 8240.1800

#### Polling place assignments

Your city will assign you to a polling place where you will work on election day. This will typically be near where you live, though you may be asked to serve elsewhere.

Election judges are allowed to serve for all or part of election day. Head Judges must serve for the whole day. <sup>4</sup>



#### Number of election judges per precinct

The minimum number of election judges that may serve in a precinct is either 3 or 4 depending on the election, but oftentimes the team is larger than this. <sup>5</sup>

When serving as an election judge, you will indicate to your city whether you affiliate with a political party (pg. 166), or if you are unaffiliated. This information is used only by your city for the purposes of assigning you to a polling place, and by other election judges in your precinct for the purposes of completing a limited number of duties that require party balance (pg. 167).

Each precinct must have at least 2 judges who represent different major political parties. No more than half of the judges in a precinct may represent the same major political party (unless there is an odd number of judges serving in a precinct). <sup>6</sup>

<sup>&</sup>lt;sup>4</sup> M.S. 204B.21; 204B.22, Subd. 1(b)

<sup>&</sup>lt;sup>5</sup> M.S. 204B.22

<sup>&</sup>lt;sup>6</sup> M.S. 204B.19, Subd. 5; M.S. 204B.21; M.S. 204B.22

#### Time off work to serve as an election judge

You are permitted by law to take time off from work without penalty in order to serve as an election judge.

- You must give your employer at least 20 days written notice. (Your city clerk will provide you with the documentation you need for your employer that includes your election judge wage and hours.)
- Your employer may reduce your wages by the amount you will be paid for serving as an election judge while you are away from work.
- An employer is allowed to restrict the number of employees serving as judges to less than 20 percent from any single work site.<sup>7</sup>

#### **Getting ready for election day**

- Dress comfortably and appropriately.
  - o Dressing in layers may help to stay comfortable.
  - Ensure that clothing—or other personal items you bring with you to the polls—doesn't include any campaign messages.
  - o Clothing without printing or messages is recommended.
- Ensure you have reading glasses, medications, or medical supplies you may need.
- Pack a lunch, snacks, dinner, or make other arrangements for food (you will get breaks on election day).
- Arrange for care of family members and pets as needed while you are gone for election day.
- Be sure you have a way to get to and from the polling place.

11

<sup>&</sup>lt;sup>7</sup> M.S. 204B.195

## Remember to vote!

- If you are serving as an election judge in your own precinct you may vote with the other voters during regular voting hours.
- If you are serving outside your own precinct, you should vote by absentee ballot before Election Day.<sup>8</sup>

<sup>&</sup>lt;sup>8</sup> M.S. 203B.02, subd. 1

# 4.0 Opening the polls

On election day morning, election judges meet at the polling place and complete setup duties between 6 a.m. and 7 a.m.

Since it is early in the morning and there are several tasks to take care of, this can be one of the more challenging parts of the day. Follow the instructions in this section and the directions from your Head Judge and you will get everything done.



#### Remember:

- All election judges assigned to an opening or all-day shift must arrive at the polling place by 6 a.m.
- Polls must be ready to open for voters at 7 a.m.

# **Opening the Polls Checklist**

## **Head Judge duties**

	Administer the Election Judge's Oath and have all election judges sign this section on the Official Precinct Certification Form (pg. 156)
	Have election judge team complete any needed payroll paperwork
	Distribute nametags to election judges (first name; no party affiliation)
	Assign duties to election judges
	Prepare ballots (two judges must do this; can be delegated) (pg. 39)
	Complete the Ballot Delivery Certification portion of the Ballot Tracking Form (pg. 157)
	Set up the ballot counter (pg. 18)
	Complete the Opening the Polls portion of the Official Precinct Certification Form (pg. 146)
Electio	n Judge duties
	Set up duty stations (pg. 15)
	Set up poll books (pg. 24)
	☐ Hot spot (Set this up first)
	☐ Poll books
	Set up AutoMARK (pg. 35)
	Set up voting booths (pg. 17)
	Set up at least 1 accessible voting booth
	Post signs and U.S. flag (pg. 16)
	Ensure chairs are available for voters to use while waiting in line, if needed
	At 7 a.m. announce: "The polls are open!"

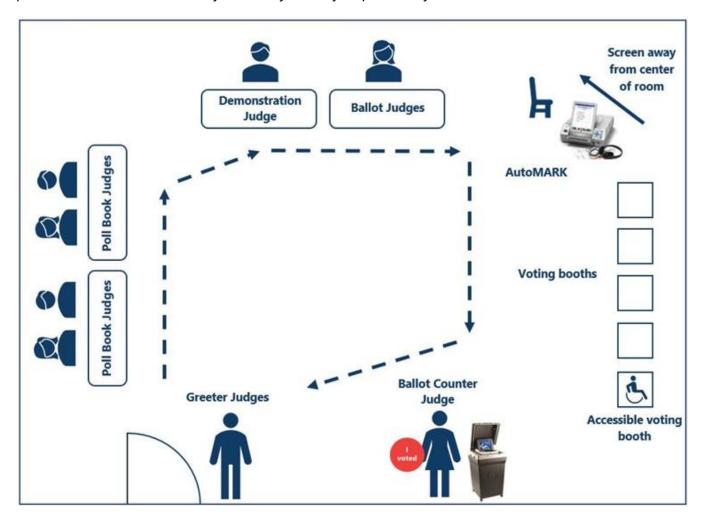
#### **Setting up the polling place**

#### **Duty stations**

Set up stations for each of the election judge duties.

- The Greeter Judge and Ballot Counter Judge are not required to have a dedicated table.
- The Demonstration Judge and Ballot Judge station can be combined.
- A set of supplies for each station will be available.

A generic polling place layout is below. Your layout will vary slightly depending on the polling place and the election. Always follow your city's specific layout instructions.



#### **Accessibility**

The polling place must be set up to ensure voter accessibility:

- Place chairs near duty stations for voters to use if needed.
- Have chairs ready for voters to use if needed while standing in line to get into the voting room.
- Ensure the pathway through the polling place is free of obstruction so that a voter using a wheelchair can pass through unimpeded.

#### **Signs**

Post the following neatly near the entrance to the polling place:

- Voter instruction posters
- Sample ballots (post one at chair height and one at standing height)
  - Compare the sample ballot with an official ballot to ensure that the two contain the same offices, candidates, and questions. Report any discrepancy to your city immediately.<sup>9</sup>



- Notice of closing time (post on main entrance used by voters)
- All other signs provided<sup>10</sup>

Post signs to clearly mark the accessible parking space(s) and accessible entrance(s).

#### U.S. flag

Place the U.S. flag at the exterior entrance to the polling place. 11

<sup>&</sup>lt;sup>9</sup> M.S. 204C.08 subd. 2a

<sup>&</sup>lt;sup>10</sup> M.S. 204C.08 subd. 2, 2a; M.S. 206.62

<sup>&</sup>lt;sup>11</sup> M.S. 204C.08 subd. 1c

## **Setting up voting booths**

1

Unpack the voting booth components (legs, booth case), and connect them together.



2

Plug voting booths into one another, then into an outlet (common voting booths allow 10 to be plugged into one another).



3

Set up at least one accessible voting booth.

These usually come with extenders allowing the front legs of the booth to be wide enough for wheelchair access.



## **Setting up the ballot counter**

1

Move the ballot counter to the designated area in the voting room.

2

# Lock the ballot counter wheels to hold it in place.

- Turn the wheel sideways so the locking tab is accessible.
- Push down on the wheel lock on at least one of the front wheels.



3

# Unlock and open the two doors on the front of the ballot counter and remove the contents of both compartments.

• Of the two ballot counter keys you have, use the flat, silver key to open these doors.





Check the supplies you removed from these compartments (which should include ballots) and verify that they are correct for your precinct.

5

Verify that both compartments are empty, and then close and lock the two compartment doors.

 When closing the auxiliary compartment door, ensure the silver flap on it is up so that no ballots can be placed into it unless it is needed.



6

Unlock and open the door on the back side of the ballot counter and carefully unravel the power cord.

- Use the silver key for this.
- Keep the power supply (brick) in its place.
- Leave this door open and protected while the ballot counter is being used on Election Day.



7

Plug the power cord into a surge protector (either a power strip or a singleplug surge protector), and plug that into an outlet.

# Unlock the front cover of the ballot counter (the "clam shell").

• Use the silver key for this.



9

#### Release and lift the two latches on the front cover of the ballot counter.

 Once opened, the cover will lift automatically. No need to force it up.



10

#### Unlock the ballot counter screen using the barrel key.





# Gently lift the ballot counter screen to a vertical position.

 You will hear a beep that informs you the machine is beginning to power up. The screen will remain blank while the operating system is loading (this may take several minutes).



12

Unlock the memory stick compartment and lift the cover. Leave this cover open during the rest of the set up process.

Use the barrel key for this.



13

Verify the seal number matches the one on the Official Precinct Certification Form (pg. 156).

14

If the ballot counter prompts you to enter an Election Code, contact your city to get this and then enter it. Press Accept.

• The Configuration Report will print.

# Press Open Poll on the touch screen.

 The Ballot Status Accounting Report and Zero Totals Report (Zero Tape) will print. DO NOT tear the tape off.



- Compare one of your ballots with the Zero Totals Report. Verify that the offices and candidate names are all included and each has "0" for vote totals.
  - Return this ballot to your ballot stock when finished.
- Press the blue lever inside the memory stick compartment to release the printer compartment door. Gently lift the door open.



Carefully roll up the Zero Totals
Report and place it inside the
printer compartment.

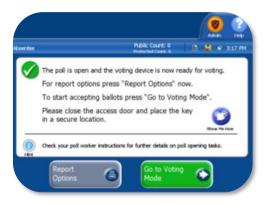


Close the printer door and press it firmly to snap into place, then close and lock the memory stick compartment door.

20

#### Press Go to Voting Mode.

When the ballot counter is ready for voters, the screen will say "Welcome.
 Please insert your ballot."





21

# Verify the Public Count = 0 and the ballot counter is receiving AC power.

- Battery symbol will show if ballot counter not receiving AC power.
- If you do not see the welcome message, if the public count is not 0, or if the ballot counter isn't receiving AC power, call Election Headquarters immediately.



22

The ballot counter is now ready to accept ballots when the polls open at 7 a.m.

#### Setting up the poll books

Before setting up any of the poll books, set up the hot spot:

- For SA2100 (2 antennas) instructions, see pg 30.
- For Cradlepoint (4 antennas) instructions, see pg. 32.

Turn on each poll book and printer pair one at a time and verify that the two are connected to one another before turning on the next pair.

1

Open the green case by undoing the two latches on the front.



2

# Remove each of the poll book components from the case.

- Poll book (a)
- Stand arm (b)
- Battery base (c)
- Green lightning-USB cable (d)
- ID tray (e)
- Stylus(es) (f)
- Printer (g)
- Printer AC adapter (h)



Plug the two parts of the printer AC adapter together, then connect the AC adapter to the printer.









Plug the other end of the ac adapter into an outlet or power strip.



5

#### Turn the printer on using the switch on its left side

• A light on the front of the printer will turn green.





#### Connect the stand arm to the battery base.



7

# Attach the stand arm to the back of the poll book.

 When moving the poll book around, be sure to hold it with two hands, one on the base, and the other on the iPad.





8

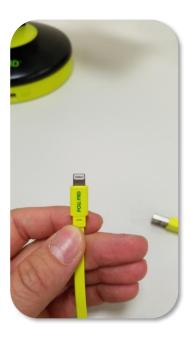
Attach the ID tray to the back of the poll book.

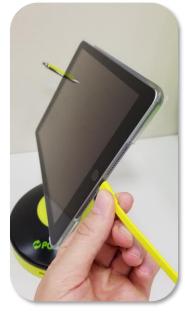




#### Plug the poll book into the battery base.

- Take the green cable, and run it through the opening in the stand.
- The lights on the front of the battery base should turn on automatically.
  - If they don't turn on, press the power button on the front of the battery base if available (or tap the front, if there is no button).
  - o Each light generally indicates about 4-5 hours of power.







# Turn the poll book on by pressing and holding the power button until you see the Apple logo appear.

• The Poll Pad application should launch automatically. If it does not, contact your city.





12

#### Confirm that the printer is connected to the poll book.

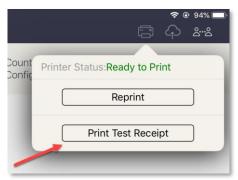
- It is connected if a blue light is visible on the back of the printer, and if the printer icon on the Poll Pad app home screen is green).
- If printer isn't connecting, see troubleshooting instructions on pg. 172).





# Conduct a test print by tapping on the green printer icon and selecting "Print Test Receipt".





Hennepin County

Hennepin Election

11/03/2020 512 Studio

GET STARTED

Precinct Records 225 Config. Profile: 2.4.2

14

# On the Get Started screen, do one final check to make sure that:

- (1) Polling location, election name, and election date are correct
- (2) Precinct Records
   # is correct (check
   back of Greeter's
   List or other form
   provided by your city)
- (2) Checkins = 0
- (3) Battery life is close to full, and poll book is receiving a charge.

( Hennepin County

- (3) The printer icon is green (poll book is connected to printer), and the cloud icon is green (poll book is connected to the hot spot).
  - Even if the cloud icon is red, do not put off opening the polls.
     Troubleshoot hot spot (see pg. 170), but allow voters to vote.
  - For printer troubleshooting, see pg. 172.



Press Get Started. The poll book is now ready to process voters.

#### **Setting up the SA2100 hot spot**

If your poll book hot spot has 2 antennas, use these instructions to set it up. If it has 4 antennas, use the instructions on pg. 32.

1

Remove the hot spot, 2 antennas, and power adapter from the case.



2

Attach the 2 antennas to the back of the hot spot by gently screwing them on, holding them by the base as you do so.



3

Connect the two parts of the power adapter together, and plug the power adapter into the back of the hot spot (should fit like a puzzle piece).





#### Plug the hot spot into an outlet.

 Once connected to power it will turn on automatically. It can take the hot spot about 2 minutes to turn on completely.



5

#### Check to make sure the hot spot is sending and receiving a signal.

- The lights on the front-right of the hot spot should be green.
- The signal bar lights on the front-left of the hot spot should be green (ideal # of bars is 3 or more).
  - o If signal is poor, follow troubleshooting steps on pg. 170.





6

The hot spot is ready for poll books to connect to it.



## **Setting up the Cradlepoint hot spot**

If your poll book hot spot has 4 antennas, use these instructions to set it up. If it has 2 antennas, use the instructions on pg. 30.



Remove the hot spot, 4 antennas, and power adapter from the case.



2

Attach the two thin "2.4 GHz" antennas to the corresponding ports on the hot spot by gently screwing them on (hold them by the base).





Attach the two flat antennas to the other side of the hot spot by gently screwing them (hold them by the base).





Plug the power adapter into an outlet.



Connect the other end of the power adapter into the hot spot.



# Switch the hot spot on, and allow it about 2 minutes to finish its startup process.

 Once this is finished, the lights will appear as they do in the picture here (there may be variation in the number if signal bars on the right; more = better).



7

The hot spot is set up and ready for use.



#### **Setting up the AutoMARK**

1

Set up the table for the AutoMARK and set the case near the table.

2

# Remove the AutoMARK, power cord, and headphones from the storage case and place the AutoMARK the table.

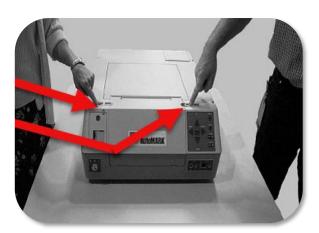
 The AutoMARK is heavy. Two judges, one on either side of the machine, should lift it out of the case. Place your fingers in the grooves, one toward the front and one toward the back



of the machine, then carefully lift it out of the case.

3

Move the left and right sliding latches outward to unlatch the lid.



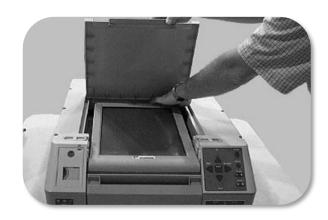
## Fold back the front lid until it rests on top of the lid.



5

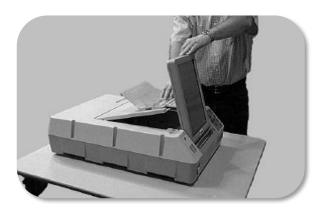
## Lift the entire lid away from you into a vertical position.

 The touch screen monitor under the lid will now be visible.



6

Lift the touch screen monitor toward you into a vertical position.



## Close the lid, leaving the touch screen monitor in the upright position.

 The touch screen monitor is held in place by tension bearings, which allows it to remain in the upright position.



8

Pull up on the ballot feed tray, then pull it toward you and lower it into position. Adjust the angle of the touch screen monitor for viewing comfort.





9

Connect the power cord to the back of the AutoMARK and plug into the wall.



10

Place the headphones next to the AutoMARK until needed.

#### Insert the key into the front of the AutoMARK and turn it to the ON position.

- When in the ON position, a light indicator displays the power supply status:
  - o GREEN indicates the machine is not on battery
  - YELLOW indicates the batteries are low or the plug is not secure –
     check the connection
  - RED indicates the machine is turned to OFF
- It takes about 10-15 minutes for the AutoMARK to turn on completely.
- When the AutoMARK has finished initializing, the screen will say "Insert your ballot".

12

Compare the seal on the front of the AutoMARK to the seal number recorded on the Official Precinct Certification Form (pg. 156).

13

#### Test the AutoMARK to ensure it is functioning properly.

- Write AutoMARK Test on two unmarked ballots.
- Insert one ballot into the AutoMARK.
- Using a second ballot, compare the offices and candidates on the ballot to the offices and candidates displayed on the screen and heard through the headphones.
- DO NOT mark the ballot.
- Select EXIT RETURN BALLOT.
- Place the two unmarked AutoMARK test ballots in the spoiled ballot envelope. DO NOT put in the ballot counter.

14

The AutoMARK is ready for use.

#### **Preparing ballots**

Two election judges (any party or unaffiliated) complete this process.

1

Retrieve the blank ballots from their storage location.

2

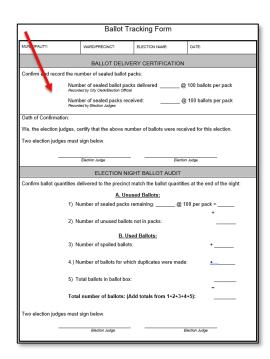
#### Verify the precinct number on the ballots is correct.

• If they are not correct, contact your city immediately (pg. 7).

3

## Complete the Ballot Delivery Certification part of the Ballot Tracking Form (pg. 157).

- Count the number of sealed packs and record this number.
- If the number of sealed packs does not match the number delivered, contact your city immediately.

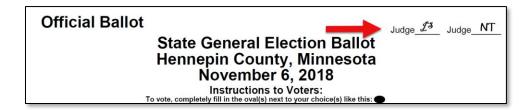


4

#### Open a limited number of ballot packs to begin the day.

- The Head Judge will decide how many packs to open.
- More packs can be opened throughout the day as needed.
- Count the number of ballots in each pack (usually this is 100, but this can vary) as they are opened and record the number from each pack on the back of the Ballot Tracking Form (pg. 157).

Both judges initial the top of each of the ballots.



Place the prepared ballots at the Ballot Judge station.

7

Place unopened ballot packs in a secure location within the polling place.

• The Head Judge determines where this is.

### 5.0 Election Judge duties overview

#### Polling place election judge roles

- Greeter Judge (pg. 42)
- Poll Book Judge (pg. 46)
- Demonstration Judge (pg. 83)
- Ballot Judge (pg. 87)
- Ballot Counter Judge (pg. 93)
- Head Judge (pg. 100)

#### Other election judge roles

- Health Care Facility Judge
- Absentee Ballot Board Judges



#### Election judge conduct<sup>12</sup>

- Remain impartial, courteous, and professional at all times while on duty.
- Avoid any action that may influence how a person votes. This includes requesting, seeking to persuade, or inducing a voter to vote for or against a particular party, candidate or questions.
- Respect the privacy of voters by not giving advice, scrutinizing ballots, or revealing how people voted.
- Do not discuss personal information contained in the poll books (i.e., a voter's birth date) with anyone other than the voter to whom the information belongs.



<sup>&</sup>lt;sup>12</sup> M.S. 211.B.11 subd. 1; M.S. 204C.07, subd. 4; M.S. 204C15, subd. 1; M.S. 204C16; M.S. 204C.17

#### 6.0 Greeter Judge

Greeter Judges are the traffic managers of the polling place. They help ensure that lines into the voting room are orderly and that the voting room doesn't become too crowded. They also help direct voters to where they need to go, and monitor activity near the entrance to the polling place.



#### **Duties**

- Greet voters as they arrive at the polling place.
- Help manage traffic flow into polling place.
- Monitor activity near the entrance to the polling place.
- Help voters confirm their registration status (if needed) using the Greeter's List (pg. 43).
  - o Inform voters who need to register about proof of residence requirements.
- Direct voters to the poll book judge.
- Direct voters who are in the incorrect polling place to the correct polling place using the Precinct Finder (pg. 44).

#### **Key tools**

- Greeter's List (pg. 43)
- Precinct Finder (pg. 44)

#### Using the Greeter's List to check registration and direct voters

Voters may ask you to verify their registration status. If they do, you can use the Greeter's List to do so.



Ask the voter for their name and address.

2

Search for the voter's name and address in columns 2 and 3 in the Greeter's List (below).

3

#### Direct the voter depending on what you find.

- If the voter is listed in the Greeter's List, direct voter to the Poll Book Judge. (If any information is out of date, the voter will need to register).
- If the voter is not listed in the Greeter's List, verify the voter is in the correct precinct using the Precinct Finder (pg. 44).
  - If the voter is in the correct precinct, direct the voter to the Poll Book
     Judge.
  - If the voter is not in the correct precinct, direct the voter to the correct one.

SVRS	SECRETARY OF STATE  Greeter's List					09/2010 1:14 PM
SPRUCE TV	VP PRECINCTS:0030	Address 3	City	Pct# - Name	SD#	ID Req
0002381569	SMITH, BETH NANCY	11787 422ND ST	SPRUCE TWP	0030 SPRUCE TWP	004	
0003984577	SMITH, BILL MICHAEL	11787 422ND ST	SPRUCE TWP	0030 SPRUCE TWP	004	
0004564567	SMITH, BOB AARON	11717 422ND ST	SPRUCE TWP	0030 SPRUCE TWP	004	
0004159630	SMITH, CHUCK BRAD	42903 KESTREL AVE	SPRUCE TWP	0030 SPRUCE TWP	004	
0002444482	SMITH, CHARLES JOHNATHAN	42302 KESTREL AVE	SPRUCE TWP	0030 SPRUCE TWP	004	
0011173910	SMITH, DARLENE CHRIS	42302 KESTREL AVE	SPRUCE TWP	0030 SPRUCE TWP	004	

#### Using the paper Precinct Finder to confirm a voter's precinct

1

Ask the voter for their address.

2

Find the voter's street in column 1.

3

Find the voter's house or building number within the correct range in column 2, and verify that designation in column 3 applies to the voter's house number.

- O = Odd (Range only applies to odd-numbered houses/buildings)
- E = Even (Range only applies to even-numbered houses/buildings)
- B = Both (Range only applies to both even and odd-numbered houses/buildings)

4

#### Find the voter's precinct in column 4.

• For example, using the Precinct Finder Below, we can see that a voter living at 1010 2<sup>nd</sup> St NE votes in W-3 P-05.

CLIDC			F	Precinct F	inde	r				
340			County-Hennepin,	Precinct-MINI	NEAPO	LIS	W-3	P-05	_1480	,
(1)	2	3	4							
	House Range Unit Range	0 E			Zip					
Street Address	Offic Kange	В	Precinct Code - Name	City	Code	Cty	MCD	WD	SD	JD
2ND ST NE										
	304 to 336	Е	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
	400 to 1001	В	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
	1002 to 1002	Е	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
	1010 to 1012	Ε	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
	1016 to 1016	Ε	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
4TH AVE NE										
	118 to 118	Е	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04
	201 to 421	0	1480 MINNEAPOLIS W-3 P-05	MINNEAPOLIS	55413	27	135	W-03	0001-00	04

#### **Managing lines**

Be mindful of voter traffic flow into the voting room. Do not allow the room to become overcrowded as this can overwhelm election judges and risk infringing upon voter privacy. If lines are beginning to get long at the poll book stations, have voters wait near the entrance to the voting room (or other "initial" queue) until space becomes available.



#### **Monitoring activity**

As the election judge stationed nearest to the entrance to the voting room, one of your responsibilities is to monitor activity near the entrance and report any unauthorized conduct (pg. 119) to the Head Judge.

If authorized visitors (pg. 116) arrive at your polling place, direct them to the Head Judge.

### 7.0 Poll Book Judge

Poll Book Judges are responsible for checking in or registering voters, and directing them to the Demonstration/Ballot Judge.

#### **Duties**

- Check in voters who are already registered (pg. 47).
- Register voters who are not registered or need to update their registration. (pg. 56).



- Poll books
- Poll book hot spot
- Precinct Finder (pg. 44 or pg. 81)
- Roster Correction Form (pg. 55)
- Precinct List of Person's Vouching (pg. 162)
- Record of Attempted Registration (pg. 163)
- Voter Signature Certificate Envelope (pg. 149)
- Election Day Registration Envelope (pg. 149)



#### **Searching for and checking in registered voters**

1

On the Get Started screen, select "Get Started".

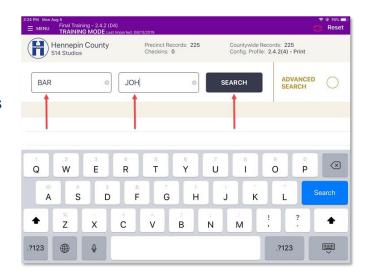
**GET STARTED** 

2

Ask the voter for their name.

3

On the Voter Lookup screen, enter the first three letters of the voter's last name and the first three letters of the voter's first name in the corresponding boxes and select "Search".

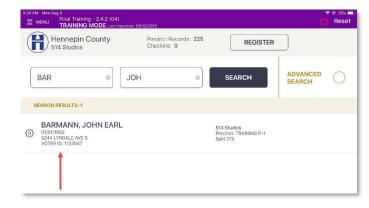


4

Ask for the voter for their address.

# Find the voter's name and address in the search results, and select that record by tapping on it.

 If you don't see their record at first, try searching using fewer letters or alternate

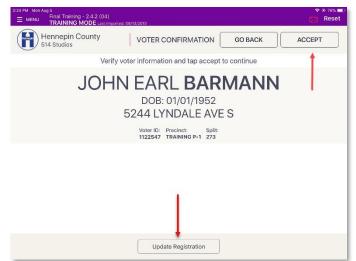


- spellings of the voter's name (e.g. Robert vs. Bob). If you still don't see the voter's record, try using advanced search (pg. 51)
- If after exhausting all search options the voter's record still doesn't appear, verify the voter is in the correct precinct (pg. 44 or pg. 81). If the voter is in the correct precinct, they will need to register (pg. 56).

6

On the Voter Confirmation screen, turn the poll book to the voter, and have them confirm that the name, address and date of birth are correct. Turn the poll book back towards you when they are finished.

- If everything is correct, select "ACCEPT".
- If the voter changed their name or moved, they need to update their registration (see pg. 56).
- If there is an error in the voter's name or date of birth due to an obvious typo, use the Roster Correction Form (pg. 55), then select "ACCEPT."



On the Poll Worker Confirmation screen, select "Submit".



8

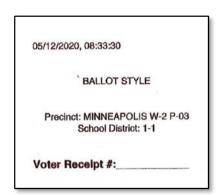
When the voter has been checked in successfully, you will see a confirmation screen.



9

A Voter Signature Certificate and Voter's Receipt will print.





Have the voter read Voter Signature Certificate, confirm their name, address, and birthdate are correct, then sign, confirming the oath.



11

Place the Voter Signature
Certificate into the Voter Signature
Certificate Envelope (or other
container, if provided).



12

Give the voter the Voter's Receipt and tell them to proceed to the Demonstration/Ballot Judge.

#### **Using advanced search**

Use this function only if you are unable to find the voter by searching for the voter's name alone. This allows you to include date of birth or address in your search.



#### From the Voter Lookup screen, select ADVANCED SEARCH.

• This gives you access to additional fields to add to your search.



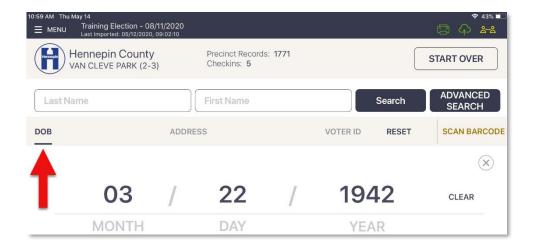
2

## Select RESET to clear any information that may be left over from a previous advanced search.



## Select the field(s) you want to include in the search, then add the voter's information.

 You can search for any combination of first name, last name, date of birth, and address. (A common advanced search would be for a voter's first name and date of birth, for example).



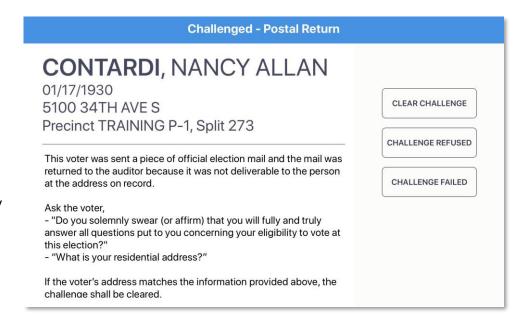
#### 4

#### When you have entered all of your search terms, select SEARCH.

- If you find the voter's record and their name and address are up to date, complete the voter check-in process (pg. 47).
- If you find a record for a voter, but their name or address are out of date, they need to update their registration. First, verify the voter is in the correct precinct (pg. 44 or pg. 81). If the voter is in the correct precinct, complete the registration process (pg. 56).
- If after exhausting all search options the voter's record still doesn't appear, verify the voter is in the correct precinct (pg. 44 or pg. 81). If the voter is in the correct precinct, they will need to register (pg. 56).

#### Checking in a voter with a challenge on their record

While checking in a voter, if you see a message like this, the voter will have to answer additional questions before being allowed to vote. This should only be done by the Head Judge or an experienced election judge.



- 1
- In as respectful and private a manner as possible, explain to the voter that you have something to clarify about their record and need to ask them some questions.
- 2
- Use the message on the poll book screen to explain to the voter the reason for the challenge (full list of challenge reasons on pg. 169).

3

#### Ask the voter the questions that appear on the screen.

- If challenge relates to voter's name or address and they need to update either or both, select CLEAR CHALLENGE and use the update the voter's registration (pg. 64). If the challenge is due to an obvious typo, use Roster Correction Form (pg. 55) and select CLEAR CHALLENGE.
- If the voter's answers indicate they are eligible to vote, select CLEAR CHALLENGE and complete check-in process (pg. 47).
- If the voter refuses to answer the questions or if their answers indicate they are not eligible to vote, select CHALLENGE REFUSED or CHALLENGE FAILED and make a note in the Incident Log. Inform the voter that they may not vote now or later in the day, and that they must leave the polling place.

#### A.B. notation

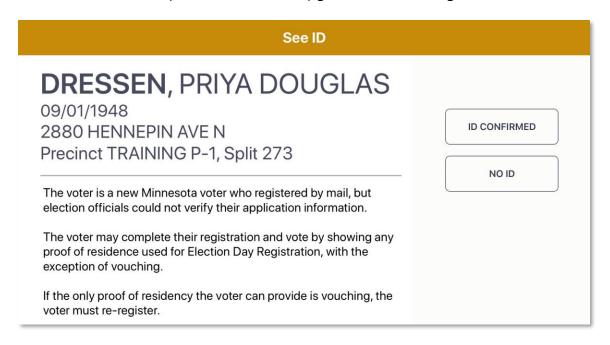
If you look up a voter and see A.B. next to their record, it means the voter has already voted by absentee ballot.

If the voter insists that this is a mistake, contact your city for investigation. If an error has occurred, and the A.B. notation needs to be removed, your city will give you instructions for doing so.



#### See ID message

When checking in a voter, if after you select their name and a message pops up that says See ID, the voter needs to show proof of residence (pg. 65) before voting.



#### **Using the Roster Correction Form**

The Roster Correction Form is used to correct certain *specific* things related to voter records:

- Typos in a voter's name (e.g. voter's last name is Smythe, but voter record says Smithe)
- Change from shortened voter's name to their full name (e.g. John to Johnathan)
- Adding a voter's middle name.

☐ Date of birth incorrect/missing

☐ Date of birth incorrect/missing

□ Name correction□ Duplicate record

- To indicate a potential duplicate record.
- To correct or add a missing date of birth.

If the voter *changed* their name or address, they must re-register (pg. 64).

Municipality	_	Roster Correction Form	Page	e of
Ward/Precinct	_			
Election	-			
Use this form:				
	***	rmitted corrections: typos; change from	shortened name to full name, e.g. John	n to Johnathan;
or adding a voter's midd	,			
To indicate duplicate rec				
<ol><li>To correct or add a miss</li></ol>	_		_	
		ne or address (including apartment char		oter must
		Valid Registration in Same Precinct as p	•	
<ul> <li>Correction must be approved b</li> </ul>	y second election	judge (either the Head Judge or the He	ad Judge's designee).	
Type of Correction	Voter ID	Voter Name	Correction to be Made	Approving
(check one box below)	Voter ID Number	Voter Name (as it appears in poll book)	Correction to be Made	Approving EJ Initials
(check one box below)  Name correction			Correction to be Made	
(check one box below)  Name correction Duplicate record			Correction to be Made	
(check one box below)  Name correction  Duplicate record  Date of birth incorrect/missing			Correction to be Made	
(check one box below)  Name correction Duplicate record Date of birth incorrect/missing Name correction			Correction to be Made	
(check one box below)  Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record			Correction to be Made	
(check one box below)  Name correction  Duplicate record  Date of birth incorrect/missing  Name correction  Duplicate record			Correction to be Made	
(check one box below)  Name correction  Duplicate record  Date of birth incorrect/missing  Name correction  Duplicate record  Duplicate record  Date of birth incorrect/missing			Correction to be Made	
(check one box below)  Name correction  Duplicate record  Date of birth incorrect/missing  Name correction  Duplicate record  Duplicate record  Date of birth incorrect/missing			Correction to be Made	
(check one box below)  Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record Date of birth incorrect/missing Name correction Date of birth incorrect/missing Name correction Duplicate record			Correction to be Made	
(check one box below)  Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record Duplicate record Duplicate record			Correction to be Made	
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**			Correction to be Made	
(check one box below)  Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record Duplicate record Date of birth incorrect/missing Name correction Duplicate record Date of birth incorrect/missing Name correction Duplicate record			Correction to be Made	

Return in Results Envelope B

Form Revised 9/3/2019

#### **Registering voters (Election Day Registration)**

If after exhausting all options to search for a voter, their name still doesn't appear in the poll book, they are either in the wrong precinct or need to register (below). If you can find a voter, but their name or address is not up to date, they need to update their registration (pg. 64).

#### **New registration**

1

#### If you have not already done so, confirm the voter lives within the precinct.

- You can do this using the Precinct Finder (paper: pg. 44 or poll book: pg. 81).
- If the voter does not live in the precinct, direct them to the correct one.

2

#### Make sure the voter has proof of residence (pg. 65).

- If they do not have proof of residence, they won't be able to register right now, but can return with it later in the day.
- If you have to send a voter away because they don't have proof of residence, record this on the Record of Attempted Registration (pg. 163).

3

#### Select "REGISTER" from the Voter Lookup screen.



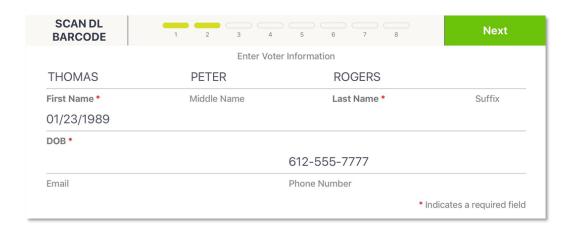
#### Have the voter answer the eligibility questions that appear.

 If the answer to both questions is "Yes', select those options, then select "Next".



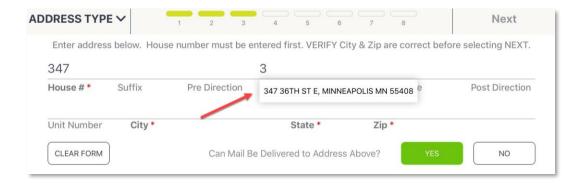
#### Enter the voter's full legal name and date of birth, and select "Next."

- Touch the space above the name of a field to start typing in that field.
- If a voter offers you their MN Driver's License, Learner's Permit, or State ID, you can use "SCAN DL BARCODE" to complete name and date of birth information; see pg. 82).



#### Enter the voter's address using the drop down menu and select "Next".

- Enter the voter's house / building # in the "House #" field.
- In the "Street Name" field, enter the 1<sup>st</sup> character of the voter's street (e.g. "3" for 36th street), and wait for a list of possible addresses to show up (this may take a couple of seconds).
  - o If you see the voter's full address appear, select the address.
  - If you do not see the voter's full address appear, continue to add characters of the voter's street until you do.



7

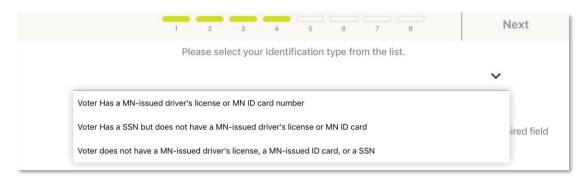
## Confirm whether the voter needs to add a unit number to their address.

- Ask the voter if this information needs to be added.
  - If it does, select "No, go back" and add this information.
  - If it does not, select, "Yes, I did."



#### Select the identification option that applies to the voter, then select "Next".

- While this step is similar to the proof of residence steps (coming next), it is used for a different purpose. It is possible the same information is captured in both places.
- If you already scanned the voter's MN driver's license or ID, the number will auto-populate here if that option is chosen.
- The "Temporary Driver's License" option is not used in Hennepin County.
  - If a voter has a receipt for driver's license and it has a DL# associated with it, choose the first option on this list.
  - If a voter has a receipt for a driver's license and it does not have a
     DL# associated with it, use the second or third options on this list.



#### Enter the voter's proof of residence information and select "Next".

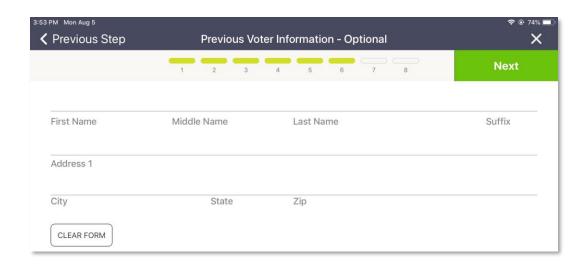
- For a list of proof of residence options, see pg. 65.
- If you already scanned the voter's MN driver's license or ID, the number will auto-populate here if that option is chosen.
- For instructions on how to complete the Voucher Form, see pg. 67.



#### 10

## Ask the voter if they have been previously registered under a different name or address.

- If they have, enter their previous name or address here. Select "Next".
- If they have not, select "Next" without entering any information.



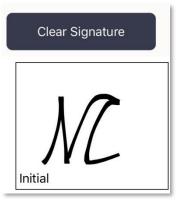
## Turn the poll book screen towards the voter and have them review their information to make sure it is correct.

- If all looks correct, turn the poll book screen back towards you and select "Next".
- If something needs to be corrected, turn the poll book screen back towards you and select "Previous Step" to go back and make the correction.



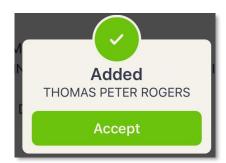
12

Print your (the election judge's) initials in the "Initial" box and select "Submit".



13

A pop up box will appear indicating the voter registration was registered successfully. Select "Accept".



## The Voter Signature Certificate, Election Day Registration Application (Minnesota Voter Registration Application), and Voter's Receipt will print.

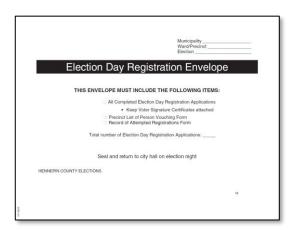
- The Voter Signature Certificate and Election Day Registration Application will print as one, long tape. DO NOT SEPARATE THESE.
- The Voter's Receipt will print separately.

15

On the long tape, have the voter: read the oath/affirmation (1), sign the Voter Signature Certificate portion of the tape (2), and sign the Election Day Registration portion (3).

16

Place the completed long tape into the Election Day Registration Envelope (or other container, if provided).





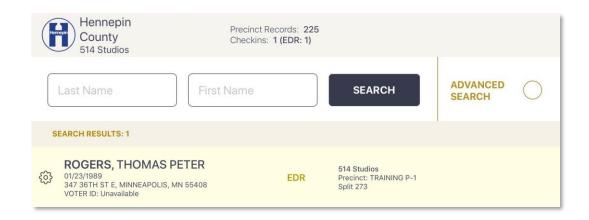
## Give the Voter's Receipt to the voter and direct them to the Demonstration/Ballot Judge.



18

## The voter will now show up in the poll book with an "EDR" notation on their record.

• To start searching for the next voter, select the Last Name field.



#### **Updating registration**

If after searching for a voter (pg. 47), you find a record for them in the poll book, but their information is incorrect because they either changed their name or moved, the voter needs to complete the registration process. If they still live in the precinct, use the "Update Registration" option.

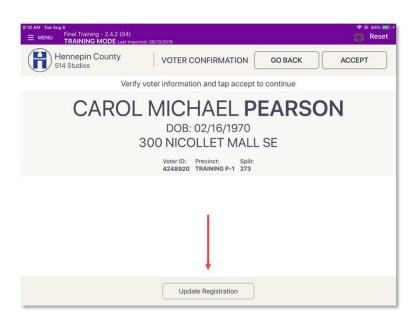


#### Confirm the voter lives within the precinct.

- You can do this using the Precinct Finder (pg. 44 or pg. 81).
- If the voter does not live in the precinct, direct them to the correct one.

2

## Select "Update Registration".



3

#### Complete the registration process (pg. 56).

 Since the voter has a previous registration in the precinct, and are simply updating their name and/or address, they can use "Valid Registration in Precinct" as their proof of residence.

#### Proofs of residence for election day registration

In order to register to vote on election day, a voter needs to provide proof of residence from one of the following three categories.

#### Category 1: ID with current name and address

- Valid Minnesota driver's license, learner's permit or ID; or a receipt for any of these.
- Tribal ID with name, address, photo and signature.

#### Category 2: Photo ID plus a document with current name and address

## Approved photo IDs (choose one) The ID can be expired.



## Approved documents (choose one) Can be shown on electronic device.

- Driver's license, state ID, or learner's permit issued by any state
- U.S. Passport
- U.S. Military or Veteran ID
- Tribal ID with name, signature and photo
- Minnesota university, college, or technical college ID
- Minnesota high school ID

- Bill, account, or start-of-service statement due or dated within 30 days of the election for:
  - o Phone, TV or internet
  - Solid waste, sewer, electric, gas or water
  - Banking or credit card
  - Rent or mortgage
- Residential lease or rent agreement valid through Election Day
- Current student fee statement

#### **Category 3: Other (various options)**

#### Registered voter who can confirm your address (Voter Voucher)

A registered voter from your precinct can go with you to the polling place to sign an oath confirming your address. This is known as 'vouching.' A registered voter can vouch for up to 8 voters. You cannot vouch for others if someone vouched for you.

#### College student ID with housing list

Colleges and universities send election officials a student housing list. If you are on the list, show your college photo ID to complete your registration.

#### Valid registration in the same precinct

If you are registered in the precinct but changed names or moved within the same precinct, you only need to tell the election judge your previous name or address.

#### **Notice of Late Registration**

If you registered to vote within 20 days of the election, you may get a Notice of Late Registration in the mail. Bring it with you and use it as your proof of residence to register.

This notice by itself serves as proof of residence. No additional documentation is needed.

#### Staff person of a residential facility (Employee Voucher)

If you live in a residential facility, a staff person can go with you to the polling place to confirm your address. This is known as 'vouching.' A staff person can vouch for all eligible voters living in the facility.

The staff person must prove their employment at the facility. There are several ways to do this, including by showing an employee badge.

#### **Vouching**

One of the proofs of residence (pg. 65) a voter may use to register is a voucher (either a registered voter in the precinct—a Voter Voucher—or an employee of a residential facility—an Employee Voucher). If this option is selected, there are extra steps to complete as part of the registration process.

#### Rules for vouching<sup>13</sup>:

- A voter who is vouched for may not vouch for another voter in the same election.
- Challengers may not vouch for a voter's residency.
- A voucher may vouch for no more than 8 persons seeking to register in the precinct (tracked on Precinct List of Persons Vouching Form, pg. 162). An employee of a residential facility can vouch for an unlimited number of residents of that facility.
- A voucher must leave the polling place as soon as the vouching process is complete.

#### **Completing the Voucher Form**



On the Residency Verification screen, select "Other" on the "Residency Type" line. On the "Type of ID" line, select "Vouched For. Select "Next.



<sup>&</sup>lt;sup>13</sup> M.S. 201.061 subd. 4; M.R. 8200.5200

#### **Select type of voucher:**

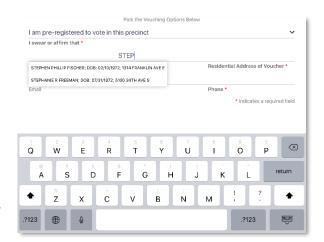
- "I am pre-registered to vote in this precinct."
- "I registered to vote in this precinct today and did not have another person vouch for me."
- "I am an employee of a residential facility."



3

#### Enter the voucher's information.

 Touch the "Voucher Name" line and begin typing the voucher's name. A list of pre-registered voters and voters who registered today will appear.
 Verify the voucher's name and address and select from the list.
 The voucher's name and address will auto-populate.



- Enter the voucher's phone number.
- If voucher is an employee of a residential facility, enter the name of the facility.

Track the number of times the voucher has vouched during this election on the Precinct List of Persons Vouching form (pg. 162).

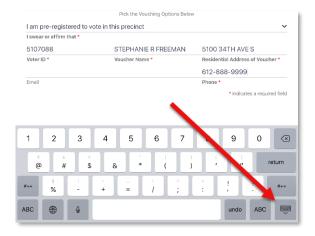
Does not apply to employee vouchers.

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5

Select the keyboard icon to move the keyboard out of the way.

Select "Sign".



Sign your name and have the voucher sign their name in appropriate spaces.

Select "Next."



7

Complete the registration process (pg. 56).

### Registering a voter experiencing homelessness

Election Day Registration works the same for a person in this situation as it does for any other voter; however, in this case the voter may not have a physical address. If this is the case, the voter can provide a description of where they typically sleep as their residence for voting purposes.



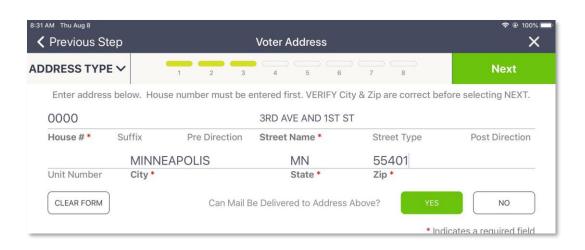
Follow the registration process (pg. 56) as usual until you reach the Voter Address screen.



Ask the voter for a description of where they usually sleep. Then, use the tools at your disposal to confirm the voter's ward, precinct, and school district. (You may need to contact your city).

- If the voter typically sleeps in another precinct, guide them to the correct polling place. Otherwise, proceed.
- 3

Enter "0000" in the "House #" field, enter the description of where the voter typically sleeps in the Street Name field, then select "Next".



4

# Use the dropdown to find the voter's ward, precinct, and school district information. Select "Next."



5

### **Enter password.**

You may need to contact your city.

6

### Proceed with the remainder of the registration process (pg. 56).

• For the proof of residence step, a voter in this situation is most likely to need a voucher.

### **Common residence questions**

Question	Answer	
A person owns both a home and a cabin. Where is their residence?	A person can have only one residence. The voter must decide whether the home or the cabin is their residence. The voter should	
	consider factors such as where the family lives, and where the voter sleeps most nights.	
A person lives in one city, but works in another. Can they register in the city where they work?	No. A person may only register in the city where they live.	
A person's home was damaged by a fire. Is it still their residence?	If the voter intends to return to the home after it is rebuilt or repaired, the voter does not lose residency in that location. <sup>14</sup>	

### Eligibility to register and vote

A person is eligible to vote, if at the time of the election the person is:

- 18 years of age or older,
- a citizen of the United States, and
- has resided in Minnesota for 20 days.

A person is not eligible to vote if the person:

- has been convicted of a felony and their sentence has not expired or been discharged,
   or
- has been found legally incompetent or placed under court-ordered guardianship in which the court order revokes the ward's right to vote.

73

<sup>&</sup>lt;sup>14</sup> M.S. 200.031; M.S. 201.061

# Correcting a voter check-in or election day registration

You may need to correct a voter check-in or election day registration if:

- you checked in the wrong voter by mistake,
- after checking the voter in, you find out that they actually need to update their registration, or
- you entered the voter's information incorrectly when registering them.

For pre-registered voter check-ins, you can cancel and redo the check-in (pg. 74). However, it is currently not possible to cancel an election day registration, so there is a different process for that (pg. 77).

### Cancelling a pre-registered voter check-in

1

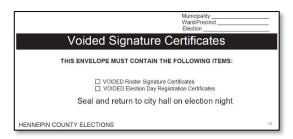
Print the word "VOID" at the top of the Voter Signature Certificate and Voter's Receipt that need to be voided.





2

Place the voided Voter Signature Certificate and Voter's Receipt in the Voided Signature Certificates Envelope (pg. 149).



- Make a note about the cancellation in the Incident Log (include time, election judge involved, voter involved, and reason for cancellation).
- Search in the poll book for the voter record that needs to be voided.
- Select the gear button located to the left of the voter's last name.

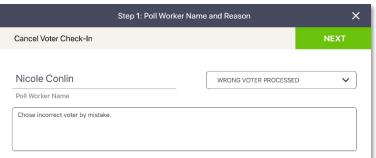


- Enter password.
  - If you need the password, talk to your Head Judge.
- Select "Cancel Voter Check-in".



Print your name, select a reason for the cancellation, and add additional information as needed.

8



# Sign and select "Submit."



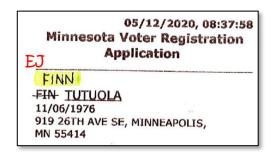
# **Correcting an election day registration error (minor)**

Minor errors include:

- Typo in a voter's name (e.g. Fin → Finn)
- Typo in a voter's date of birth
- Using a pen, cross out the incorrect name on the Election Day Registration

  Application, then print the correct name.

Highlight the correction, then print your initials next to the correction.



2

Make a note about the correction in the Incident Log (include time, election judge involved, voter involved, and reason for correction).

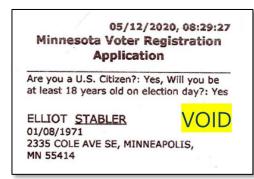
### **Correcting an election day registration error (major)**

Major errors include:

3

- Error in the voter's address
- Name change not entered (e.g. name was supposed to have been updated from Johnson to Lopez)

Using a pen, print and highlight "VOID" on the top of the Election Day Registration Application and the Voter's Receipt.





Place the voided Election Day
Registration Application and Voter's
Receipt in the Voided Signature
Certificates Envelope (pg. 149).



- Make a note about the voided Election Day Regsitration in the Incident Log (include time, election judge involved, voter involved, and reason for void).
- Re-register the voter (pg. 56).

### What do to if you check in the wrong voter by mistake (scenario 1)

If you are working with a voter and discover that you accidentally checked a different voter in under their registration record, and that other voter is still in the polling place:



# Cancel the erroneous voter check in so that the voter you are currently working with may check in under the correct voter record (pg. 74).

- Retrieve the Voter Signature Certificate that needs to be voided from the Voter Signature Certificates envelope (or other container being used).
- Place the voided Voter Signature Certificate in the Voided Signature Certificates envelope.
- 2

Check in the voter you are currently working with (pg 47).

3

# Have the voter who you previously checked in under the wrong voter record check in under the correct record (pg 47).

- This voter will be signing the correct Voter Signature Certificate this time.
- A new Voter's Receipt will print.
  - Ensure the voter only ends up with one Voter's Receipt (the voter may have already given the first one they got to the Ballot Judge).
     Place the extra Voter's Receipt in the Voided Signature Certificates envelope.

### What do to if you check in the wrong voter by mistake (scenario 2)

If you are working with a voter and discover that you accidentally checked a different voter in under their registration record, and that other voter has already voted and left the polling place:



# Cancel the erroneous voter check in so that the voter you are currently working with may check in under the correct voter record (pg. 74).

- Retrieve the Voter Signature Certificate that needs to be voided from the Voter Signature Certificates envelope (or other container being used).
- Place the voided Voter Signature Certificate in the Voided Signature Certificates envelope.



Check in the voter you are currently working with (pg. 47).

# Using the electronic Precinct finder to confirm a voter's precinct

You can use this or the paper Precinct Finder (pg. 44 or pg. 81) to confirm a voter's precinct.



On the Get Started screen, select "Menu".

2

Select "Precinct Finder".



3

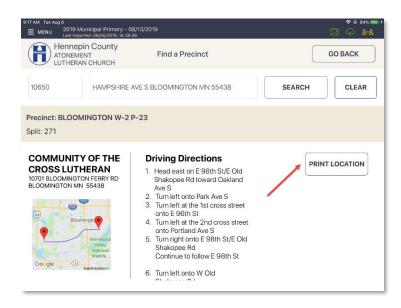
Enter the voter's house number and start typing the street name.



4

# Select the correct street name from the dropdown and press "SEARCH."

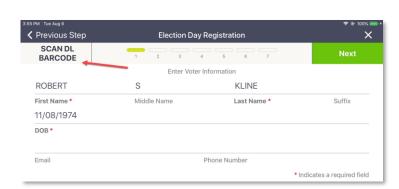
- The voter's precinct and polling place information will be displayed.
- You may print directions from the current polling place to the voter's correct polling place by pressing "Print Location."



### Scanning a MN Driver's License, Learner's Permit, or State ID

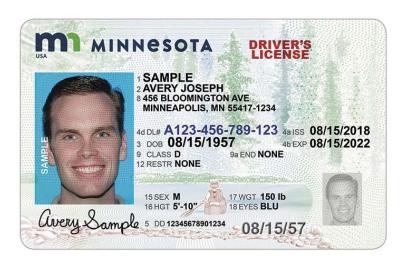
In both Advanced Search (pg. 51) and the Election Day Registration Process (pg. 56), the option is available to scan a Minnesota Driver's License, State ID, or Learner's Permit. To do so, select "Scan DL Barcode", and place the ID in the ID tray with the barcode facing upward.

A person's name and date of birth are the pieces of information contained in the barcode that the poll book scans.





On August 6, 2018, the Minnesota Department of Vehicle Services (DVS) began using a new format for Driver's Licenses, State IDs, and Learner's Permits. These are compatible with the poll book scanning function.



# 8.0 Demonstration Judge

Demonstration Judges ensure the voter understands the ballot and how to fill it out. This position may be combined with the Ballot Judge.

### **Duties**

- Give voter instructions for completing their ballot depending on the type of election (pg. 84).
- Show the voter how to complete a ballot (pg. 86).

# **Key tools**

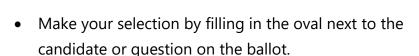
Demonstration ballot or and any other aids



# **Giving instructions to voters**

Explain to the voter how to complete a ballot depending on the type of election.

### Instructions for all elections<sup>15</sup>



- Vote only with the pen provided. The ballot counter may not detect marks made with certain pens.
- If you make a mistake on your ballot, do not cross out votes or make any marks. Return to the Ballot Judge to get a replacement ballot.
- Do not place any stickers on your ballot.
- Do not fold the ballot.
- When you are finished making your selections, place your ballot into the secrecy cover and go to the ballot counter. Insert your ballot into the ballot counter or ask for assistance.

### **Instructions for general elections**

- You can vote for candidates from different major political parties (in contrast to partisan primaries).
- You can vote for up to the number of people allowed for each office.
- Blank spaces are provided on the ballot for write-ins for each office. To cast a write-in vote, fill in the write-in oval and write in the name of a candidate who is not on the ballot.

<sup>&</sup>lt;sup>15</sup> M.S. 204C.13

### Instructions for partisan primaries

- No write-in votes are allowed.
- The ballot will have a column for each major political party. You can only vote for candidates from a single party. You cannot vote for candidates from more than one party. Voting for candidates from more than one party voids all votes on the partisan portion of the ballot.
- Minnesota does not have political party registration. You are not required to publically declare affiliation with a party. All voters receive the same ballot.

### **Instructions for non-partisan primaries**

No write-in votes are allowed.

### Instructions for primaries with both partisan and non-partisan contests

- The ballot contains both partisan and non-partisan offices.
- No write-in votes are allowed.
- The partisan portion of the ballot will have a column for each major political party. You can only vote for candidates from a single party. You cannot vote for candidates from more than one party. Voting for candidates from more than one party voids all votes on the partisan portion of the ballot.
- For nonpartisan offices, choose any candidate.

### **Instructions for special elections**

Your city may give you additional instructions to provide to voters in the event of a special election.

### Instructions for ballot questions

Ballot questions have voter instructions printed directly on the ballot. If a voter asks questions as to what a yes or no vote means, direct them to the printed instructions for the ballot question.

# Showing the voter how to complete a ballot

Use a demonstration ballot or other aid to show the voter how to complete a ballot. **Never use an official ballot for demonstration.** 

Show the voter how to use the secrecy cover, and ensure they know how to remove the ballot from the cover before inserting it into the ballot counter.

# **Neutrality when discussing the ballot**

Voters may have questions for you about ballot content. It is important to remain neutral while providing answers.

Suggested language to use when voters ask questions regarding constitutional amendments and candidates on the ballot:

 "My job as an election judge is to assist you in understanding the voting process and procedures to cast your ballot. State law prohibits election judges from discussing ballot questions, candidates, and political party policy issues. I am required to maintain a fair and impartial atmosphere in the polling place for all voters."



# 9.0 Ballot Judge

Ballot Judges distribute ballots to voters and help maintain traffic flow in the voting area.

# **Duties**

- Collecting Voter's Receipts and issuing ballots to voters. (pg. 88)
- Managing Voter's Receipt (pg. 89).
- Monitoring ballot supply and helping the Head Judge prepare additional ballots as needed (pg. 90).
- Spoiling ballots (pg. 91).

# **Key tools**

- Ballots
- Spoiled Ballot Envelope
- Used Voter Receipts Envelope

# Issuing ballots to voters<sup>16</sup>

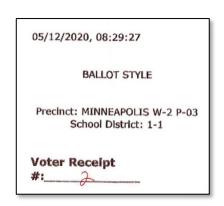
1

**Collect the Voter's Receipt from the voter.** 

2

### Number the Voter's Receipt.

- Each receipt you collect must be numbered consecutively: 1, 2, 3, etc.
- Keeping receipts numbered accurately will save time when closing the polls.



3

#### Retrieve a ballot.

- Only retrieve ballots that have been prepared using the procedure on pg 39 or 90.
- Show both sides of the ballot to the voter and insert the ballot into a secrecy cover.



5

Give the ballot in the secrecy cover to the voter.

6

Direct the voter to an unoccupied voting booth, the AutoMARK, or other writing surface as chosen by the voter.

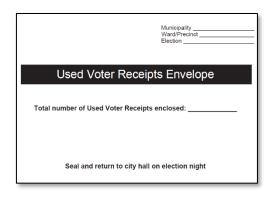
• If the voter chooses to use the AutoMARK, assist them as needed (pg. 92).

<sup>&</sup>lt;sup>16</sup> M.S. 204.C.09 subd. 2; M.S. 204C.13 subd. 1

# **Managing Voter's Receipts**

Carefully managing Voter's Receipts is essential to ensuring a quick and smooth closing of the polls on election night.

- Number each Voter's Receipt you receive from a voter sequentially (1, 2, 3, etc.).
- Place each collected received onto a spindle (or into a container).
- For every 25 receipts you collect, bundle them with a paper clip or rubber band and place them into the Used Voter Receipts Envelope.



When the polls close, the number of Voter's Receipts collected should match the number of ballots in the ballot counter (the Public Count).

# Monitoring ballot supply and preparing additional ballots<sup>17</sup>

Keep an eye on your supply of prepared ballots, and let your Head Judge know if you are in need of more. To prepare more ballots, two election judges do the following:

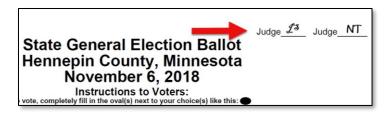
1

Retrieve the blank ballots from their storage location.

2

#### Open ballot packs.

- The Head Judge will decide how many packs to open.
- Count the number of ballots in each pack (usually this is 100, but this can vary) as they are opened and record the number from each pack on the back of the Ballot Tracking Form (pg. 157).
- Both judges initial the top of each of the ballots.



4

Place the prepared ballots at the ballot judge station.

5

Place unopened ballot packs in a secure location within the polling place.



### Low ballot supply

If you get to a point where there are only two unopened ballot packages left, contact your city (pg. 7) immediately.

<sup>&</sup>lt;sup>17</sup> M.S. 204C.09

# **Spoiling ballots**

If a voter makes any sort of error while marking their ballot, they can return it to the Ballot Judge to exchange it for a new one.

Some examples of spoiled ballots:

- Voted for more candidates in an office than permitted by law (overvote)
- Voted for candidates of more than one political party in state primary election (crossover vote)
- Crossed out or erased a mark to change a vote
- Damaged a ballot
- Attempted to cast a write-in vote in a primary election

1

# Have the voter place their spoiled ballot into the Spoiled Ballot Envelope.

Do not make any additional markings on the ballot.



2

#### Issue a new ballot to the voter.

 Only issue ballots that have been prepared using the procedure on pgs. 39 or 90.

### **Found ballots**

Periodically check voting booths for abandoned materials. If abandoned ballots are found, do not insert into the Ballot Counter. Write "Found in Voting Booth" on the top of the ballot and place it in the Spoiled Ballot Envelope. Make a note on the Incident Log.

# **Assisting voters with the AutoMARK**

- Inform the voter that they may use the touch screen or the keys to navigate.
  - o If the voter requests you help them place their hand on the keys, you may assist them.
- If the voter requests a headset, set it up for them.
- If requested, help the voter insert their ballot into the ballot slot.
- Be ready to answer any questions that arise, but do not stand next to or behind the voter while they are completing their ballot.
- After the voter has left, clean the headset or touch screen with an alcohol wipe.

# **10.0 Ballot Counter Judge**

Ballot Counter Judges are responsible for monitoring the ballot counter and assisting voters with ballot counter error messages.

# **Duties**

- Guide voters and monitor the ballot counter (pg 94).
- Assist voters with ballot counter error messages (pg. 95).
- Alert the Head Judge if the ballot box becomes full (pg. 99).
- Issue "I Voted" stickers to voters.

# **Key tools**

"I Voted" stickers



# Monitoring the ballot counter and guiding voters

Stand close enough to the ballot counter so that you are able to see if an error message shows up on the screen, but far enough away to afford the voter some privacy.

As voters approach, assist as needed. If there is a line of voters waiting to use the ballot counter, ensure they remain at least 6 feet behind the voter currently using it.<sup>18</sup>

1

### Let the voter know how to insert their ballot, if needed.

- Remove the ballot from the secrecy cover.
- The ballot may be inserted in any orientation.
- Wait for the "Thank you for voting screen" to appear befor leaving.

2

### Assist the voter with ballot counter error message, if one appears. (pg. 95).

- Do not look at the voter's ballot unless requested by them.<sup>19</sup>
- Help the voter spoil and get a replacement ballot, if needed (pg. 91).

3

Give the voter an "I Voted" sticker.



<sup>&</sup>lt;sup>18</sup> M.S. 204C.06, subd. 2

<sup>&</sup>lt;sup>19</sup> M.R. 8230.4365, subp. 3

### **Assisting voters with ballot counter error messages**

If you see an error message appear on the ballot counter screen after the voter inserts their ballot, discreetly and gently explain the error to the voter and assist them as needed. If the voter would like you to review their ballot in order to explain the error, two election judges of different major political parties are required (pg. 166).

If you encounter something not listed here, contact your city for help (pg. 7).

The election judge operates the ballot counter. The voter handles their ballot.

#### Overvote

The voter voted for more than the allowed number of candidates for one for more of the offices on the ballot. If the ballot is cast as is, votes for any offices for which there is an overvote will not be counted.

• The voter has the option to obtain a replacement ballot (pg. 91) or cast their ballot as is.

# Crossover vote (partisan primary only)

The voter voted for more than one major political party of the partisan portion of the ballot. If the ballot is cast, none of the votes on the partisan portion of the ballot will be counted.

• The voter has the option to obtain a replacement ballot (pg. 91) or cast their ballot as is.

#### **Blank ballot**

The voter deposited a ballot with no votes for any of the candidates or questions. If the ballot is cast, no votes for any of the offices will be counted.

• The voter has the option to complete their ballot or cast their ballot as is.

#### Jammed ballot

See pg. 96.

### Troubleshooting a jammed ballot

If a ballot jams in the ballot counter, the machine will display an error message and beep loudly until the jam is cleared.

1

Read the error message to determine whether the ballot has been counted.

2

### Retrieve the jammed ballot.

- Generally, if a jam occurs and the ballot has been counted, the ballot got hung up on the ballot guides. The ballot guides are silver tines that are located in the upper back portion of the ballot box. The ballot guides can be bent back slightly to allow more clearance for the ballot. In most cases the ballot will need to be cleared by opening the ballot box and pulling the ballot down. Two election judges of different major parties must be present for this operation. A flashlight is also helpful.
- Generally, if a jam occurs and the ballot has not been counted, it must be removed from the front of the ballot counter. If it is visible, gently tug back. If it is not visible, remove the black plastic privacy guard on top of the ballot counter. If it is still not visible, unlock front panel securing the scanner and pull the scanner forward a few inches. The ballot will likely be visible out the back of the scanner. Remove it, being sure to not let it fall into the ballot box.

3

If the ballot has been counted, place it in the ballot box. If it has not been counted and the ballot is not damaged, feed it through the scanner.

- If the ballot is damaged, help the voter obtain a replacement ballot (pg. 91).
- If jam occurs while running ballots from the auxiliary compartment (pg. 96), the ballot will need to be duplicated (pg. 174).

4

If ballot jams persist, begin using the auxiliary compartment (pg. 98) and contact your city (pg. 7).

# **Troubleshooting a malfunctioning ballot counter**

If the ballot counter stops working on election day, work with the Head Judge to *take immediate action*. Ensure that voting continues and that the ballot counter becomes operational again as soon as possible.

### If the ballot counter stops working



# Open the auxiliary compartment (pg. 98) and allow voters to deposit their ballots into it.

- Do not stop the voting process.
- Explain to voters that ballots deposited into the auxiliary compartment will be counted later in the day once the ballot counter is operational again.
- 2

### Check the screen for any error messages.

3

### Note the malfunction on the Incident Log.

- Record:
  - The Public Count from the ballot counter (if visible)
  - The time the ballot counter stopped working
  - o A description of the issue, including any message on the screen



### Contact your city (pg. 7).

Work with your city to fix or replace the ballot counter.

### Using the auxiliary compartment

Voters use this compartment to deposit their voted ballot while the ballot counter is not operational. These ballots will be counted when the ballot counter is working and after the polls are closed.

1

Use the flat, silver key to unlock the auxiliary compartment door.





2

Open the auxiliary compartment door, then carefully lower the silver flap.



3

Close and lock the auxiliary compartment door.

### When ballot counter is working again

When the ballot counter is working again, close the silver flap on the auxiliary compartment door and resume using the ballot counter as normal.

Note on the Incident Log the time the ballot counter becomes operational again, along with the Public Count.

# **Emptying a full ballot box during voting hours**

If the ballot box becomes full during voting hours (1000 ballots *at most*), notify your Head Judge.

Two election judges of different major political parties (pg. 166) empty the ballot box and secure the voted ballots in a Ballot Transfer Case (pg. 135). When this occurs, the Head Judge makes a notation on the Incident Log and includes the time.

# 11.0 Head Judge

Head Judges are the leaders of their polling place. They assign duties to their team of election judges, carry out advanced duties, troubleshoot issues, and ensure that the polling place runs smoothly on election day.

Head Judges are required to complete at least 1 hour of Head Judge-specific training.



### **Duties**

### Before election day (pg. 101):

- Pick up election day supplies from your city clerk.
- Contact your election judge team.
- Contact your polling place.
- Visit your polling place.

### On election day:

- Lead polling place operations.
- Complete Head Judge-specific opening and closing duties (pg. 102).
- Assign election judge team to duty stations and delegate tasks.
- Manage election judge schedules (shifts, breaks).
- Troubleshoot polling place issues and document incidents on the Incident Log (pg. 104).

- Communicate with city clerk as needed.
- Complete an hourly audit of the Voter's Receipts and Public Count (pg. 105).
- Conduct emergency election judge training, if needed (pg. 109).
- Mentor election judge team (pg. 103).
- Deliver ballots and other important items to the city clerk on election night (pg. 152).

### **Before election day**

### Picking up supplies from your city<sup>20</sup>

On the day before election day, you will pick up certain polling place supplies from your city that you will need to securely store at home before election day, then bring with you to the polling place on election day.

When picking up these supplies, take time to verify that you have everything. If at any point you realize you are missing something, contact your city immediately (pg. 7).

### **Contacting your election judge team**

Your city will provide you with contact information for your election judge team. Before election day, contact each member of your team to introduce yourself, learn a little bit about them, and begin election day planning. This is a good opportunity to become familiar with the strengths of your team in order to plan what duty stations each person should start the day at.

### **Contacting your polling place**

Contact the polling place's building staff to ensure the polling place will be opened no later than 6:00 a.m. on Election Day.

If severe weather is forecasted, know the location of the weather shelter in your building and have a plan.

### Visiting your polling place

Your city may have you visit your polling place on the Monday before election day in order to get acclimated with it and to complete a limited amount of setup (arranging tables and chairs, for example).

<sup>&</sup>lt;sup>20</sup> M.S. 204B.29 Subd. 1 & 2

# Opening and closing the polls on election day

The Head Judge leads opening and closing on election day and completes Head Judge-specific tasks.

### **Head Judge-specific opening tasks**

- Administer the Election Judge's Oath and have all election judges sign this section on the Official Precinct Certification Form (pg. 156).
- Have election judge team complete any needed payroll paperwork.
- Distribute nametags to election judges (first name; no party affiliation).
- Assign duties to election judges.
- Prepare ballots (two judges must do this; can be delegated) (pg. 39).
- Complete the Ballot Delivery Certification portion of the Ballot Tracking Form (pg. 157).
- Set up the ballot counter (pg. 18)
- Complete the Opening the Polls portion of the Official Precinct Certification Form (pg. 156).

### **Head Judge-specific closing tasks**

- At 8 p.m. announce: "The polls are now closed."
- Assign closing duties to election judges.
- Shut down the ballot counter. (pg. 129)
- Count any ballots that are in the auxiliary compartment. (pg. 133)
- Secure voted ballots in Ballot Transfer Cases (pg. 135)





- Secure unvoted ballots in ballot box (pg. 136).
- Complete forms. (pg. 145)
  - All copies of Results Tape
  - Voter Statistics Worksheet
  - Ballot Tracking Form
  - o Official Precinct Certification Form
- Pack and complete Return Envelopes (even if empty). (pg. 149)
- Have election judges complete payroll paperwork as needed.
- Use Election Night Materials Return Checklist to ready items to deliver to your city and secure all other items in polling place. (pg. 152)
- Deliver items on Election Night Materials Return Checklist to your city. (pg. 152)

### **Mentoring election judges**

As Head Judge one of the most important duties you have is to serve as a mentor to newer Election Judges. If you are able effectively mentor newer judges on your team—and even experienced ones at times—not only will that help ensure things get done correctly on election day, but it will hopefully encourage newer judges to serve for years to come.

- As you are preparing for election day:
  - Take note of judges who are brand new or who have less than one year experience serving as an Election Judge. Your city may provide you with information about newer judges, or you may need to ask your judges when you contact them before election day.
- On election day:
  - o Ensure that newer election judges feel welcome and supported.
  - Ensure that newer judges are given the opportunity to engage in a variety of election judge tasks.
  - Regularly check in with newer judges to see how they are doing and to see if they have any questions.

# **Using the Incident Log**

The Incident Log is used throughout election day to document any noteworthy incidents or occurrences (e.g. the ballot counter malfunctioning or an injury). When documenting an incident, be sure to include a detailed description of what occurred so that election officials reviewing these after election day will be able to understand what occurred and follow up if needed.

Ward/Precinct_			
	<ul> <li>Time of incident/problem</li> <li>Brief description of the incident</li> <li>Names of individuals involved,</li> <li>Steps taken to resolve</li> <li>Initials of election judges witnes</li> </ul>	if known	
Time	Incident – record any unusual occurrences or problems	Steps taken to resolve	Election Judge Initials
	Return in Results Envelope A		

# Hourly audits of the Voter's Receipts and Public Count

Once an hour, the Head Judge compares the number of Voter's Receipts to the number of voters who have cast their ballot (the Public Count on the ballot counter). If these numbers do not match, the Head Judge investigates and notes the reason for the discrepancy on the Incident Log.

Checking these numbers thoughout the day and documenting the reason for any mismatches (e.g. ballot abandoned in a voting booth), helps make closing the polls go more smoothly.

#### Voter's Receipt and Ballot Counter Audit Log Column A should match Column D. No match? Note reason on Incident Log. Election: (A) (C) (D) Head **Audit** (B) # of Voter's # of Voters in Column B + Judge **Time Public Count** Receipts **Voting Booths** Column C **Initials** Date: 8 A.M. 9 A.M. City: 10 A.M. 11 A.M. Precinct: 12 P.M. 1 P.M. Instructions: 2 P.M. Once every hour, the Head Judge compares the # of Voter's Receipts to 3 P.M. the Public Count on the ballot counter 4 P.M. and notes the numbers on this form. If 5 P.M. the numbers do not match, note the reason for the discrepancy on the 6 P.M. Incident Log. (On election night, store 7 P.M. this with other election supplies left in the polling place.) 8 P.M. 5/25/2020 Hennepin County Elections

# In-person challengers<sup>21</sup>

An in-person challenger is an authorized polling place visitor whose only function is to issue challenges to voter eligibility based upon personal knowledge.

To be allowed to remain in a polling place during voting hours, a challenger must check in with the Head Judge, and provide 1) proof that they are a Minnesota resident by providing one of the proofs of residence accepted for election day registration (pg. 65), and 2) a written certificate (letter of appointment) signed by one of the following:

- The Chair of an authorized committee of a political party in a state election. Only
  one challenger from each major political party may be in the polling place at any one
  time.
- A non-partisan candidate. Only one challenger for each candidate may be in the polling place at any one time.
- The mayor of the city or school board chair of a jurisdiction where a question is to be voted on. One challenger appointed in this manner may be in the polling place at any one time.

### **Rules of conduct for challengers**

- Shall be present to challenge voter eligibility only.
- Must wear a nametag
- May not vouch for a voter's residency
- May not make any kind of list of who did and did not vote
- May not take photos within the polling place
- Shall not attempt to influence voting in any manner

- May not approach within six feet of a ballot counter.
- Must stand near the poll book table, but may not look at the information on the poll books.
- Shall not speak to a voter, and may only speak to an Election Judge when initiating a challenge.

<sup>&</sup>lt;sup>21</sup> M.S. 204C.06; M.S. 204C.07

#### Challenge process<sup>22</sup>

If a challenger wishes to make a challenge to a voter's eligibility based upon their personal knowledge of a voter's ineligibility to vote, they may do so according to this process.

1

#### The challenger informs the Head Judge of the reason for the challenge.

- Examples:
  - Voter does not reside at the address given.
  - Voter is not who they claim to be.
  - Voter is not a citizen.
  - Voter has already voted in this election.
  - Voter is not yet 18 years old.
  - Voter is convicted of a felony and has not had their civil rights restored.
  - Voter is under guardianship of a person in which the court order revokes the right to vote.
  - Voter has been found by a court to be legally incompetent.

2

The challenger completes the Oath of Challenge to Voter's Eligibility form (pg. 161) and states the grounds of their challenge in writing.

3

In a discrete manner, administer the following oath to the voter: "Do you solemnly swear (or affirm) that you will fully and truly answer all questions put to you concerning your eligibility to vote at this election?"

<sup>&</sup>lt;sup>22</sup> M.S. 204C.12; M.S. 200.031; M.S. 201.014

#### The Head Judge asks the voter questions to verify their eligibility based upon the grounds of the challenge.

- What is your legal name?
- What is your legal residence?
- Are you at least 18 years of age?
- Are you a citizen of the United States?
- Have you resided in Minnesota at least 20 days?
- Are you under court ordered guardianship in which the court order revokes your right to vote?
- Have you been found by a court to be legally incompetent?
- Are you on probation or parole for a felony conviction?
- Have you already voted today?

5

#### If the voter's answers indicate the voter is eligible, allow the voter to vote in the same manner as unchallenged voters.

• If the challenger persists with the challenge, instruct them to contact Hennepin County (pg. 7).

# If the voter's answers indicate that they are not eligible to vote, do not permit them to vote.

• Inform the challenged voter that they will not be allowed to return later to vote if they leave the polling place after being found not eligible.

#### If the voter refuses the oath the person shall not be allowed to vote.

 Inform the challenged voter that they will not be allowed to return later to vote if they leave the polling place after refusing the oath.

6

Makes notations on the Oath of Challenge to Voter's Eligibility Form (pg. 161) and/or Incident Log (pg. 104) as appropriate.

### **Emergency Election Judge training**

You may need to conduct emergency election Judge training on election day in the event of a vacancy on your Election Judge team.

#### **Vacancies**

A vacancy occurs when an Election Judge:

- Fails to arrive by 6:30 a.m.
- Becomes unable to perform duties of an Election Judge
- Fails or refuses to perform duties assigned by the Head Judge

Individuals appointed in an emergency capacity must be eligible to serve (pg. 168).

#### **Emergency Election Judge training**

- Administer the Election Judge Oath to the new Election Judge and have them sign the oath section of the Official Precinct Certification Form (pg. 156).
- Have the new Election Judge sign in on any payroll paperwork.
- Verify the new Election Judge's party affiliation (or non-affiliation) and provide them with a nametag.
- Give the new Election Judge a basic overview of their assigned duties.
  Direct them to the Election Judge Guide and other reference materials
  - Direct them to the Election Judge Guide and other reference materials relevant to their duties. Have them review these, time permitting.
  - Periodically check in with the new Election Judge throughout the day.

## **Voter feedback or complaints**

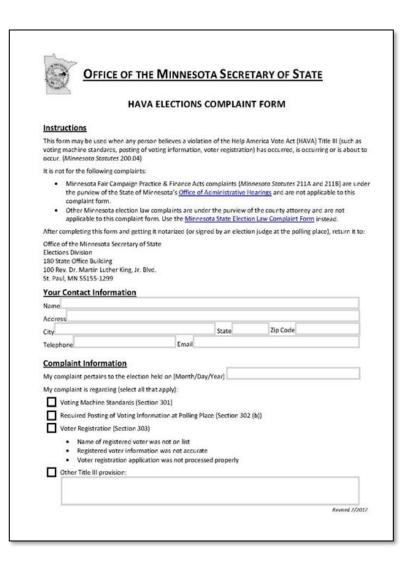
Voters may have feedback or a complaint that needs to be documented. Listed here are the two polling place forms for this that serve different purposes. For each, follow the instructions on the form and work with the voter to have it completed. Place completed forms in the Feedback Form Envelope (pg. 149).

- HAVA Elections Complaint Form
- Election Day Feedback Form

#### **HAVA Elections Complaint Form<sup>23</sup>**

This form is only used for persons wishing to report a violation of Title III of the Help America Vote Act (HAVA) relating to:

- Voting equipment standards
- Required posting of voter information at polling place
- Voter registration
  - Name of registered voter not on roster
  - Registered voter information was not accurate
  - Voter registration application was not processed properly
- Other Title III provisions



<sup>&</sup>lt;sup>23</sup> M.S. 200.04

#### **Election Day Feedback Form**

This form is used for any non-HAVA related complaint or any other feedback. Election officials review these forms and follow up as needed after election day.

E	Election Day Feedback Form	
Instructions		
	ck to election officials regarding your experience voting (t have gone better, or to report an issue or concern that sh	
Your contact information		
Name:		
Address:		
Phone:		
Email (optional):		
Feedback details (include	more on back of form or attach additional sh	neets, if necessary)
Affirmation		
I swear or affirm that, to the bes	t of my knowledge, the information provided on this form	is true.
Signature of voter	Date	
organization of the control of the c	244	
Signature of election judge	Date	

## **Emergencies**

#### Police, fire, and medical response: Calling 911

If you encounter an emergency on election day requiring a response from emergency personnel, use the following procedure.



- 1
  - Call 911.
- Identify yourself as an Election Judge and give your ward and precinct number.
- State the name and address of the polling place building and the specific location inside the building where the problem is located.
- Relay the circumstances to the 911 operator and accurately describe the situation.
  - The more accurately you can describe the situation, the better for the 911 dispatcher to be able to make a determination about what type of response is required.
  - After calling 911, call your city.
- Explain the situation and the appropriate staff will be dispatched to assist you.

7

Note the following in the Incident Log:

- Time of incident
- Type of problem
- Names of individual(s) involved, if known
- Brief physical description of individual(s) involved
- Brief description of the incident
- Names and signatures of Election Judges witnessing the incident

8

Call your city when the situation is resolved.

9

Record the time and resolution of the situation on the Incident Log.

#### **Extreme emergencies, evacuations**

If the polling place must be left unattended due to a catastrophic emergency (tornado, fire, bomb threat, other situations when election judges may be ordered to leave the premises), use the following procedures.

- Keep in mind that your highest priorities are your safety, the safety of your team, and the safety of others in the polling place. Before doing anything else, ensure that everyone is safe.
- If time permits, and your safety and the safety of others is not jeopardized, follow the steps below before you leave the polling place.
- Record public counter number and the time on Incident Log.
- Unplug Ballot Counter, unlock and open the memory stick access door. Break the seal on the memory stick.
- Remove the memory stick and seal it in an envelope.
- Secure blank, non-voted ballots in a Ballot Transfer Case or other container and leave in polling place in a secure place, if possible.
- Keep voted ballots locked in the ballot box.

6

Take the following with you, if possible:

- Poll books
- Completed Registration Applications (includes the Voter Signature Certificate)
- Voter Signature Certificates for pre-registered voters
- Memory stick
- Any uncounted ballots from the auxiliary compartment

7

Choose a location to meet outside and account for all members of your team.

8

As soon as you are in a secure location, call your city to receive further instructions about the voting process.

If the polling place cannot be reopened, contact your city for emergency voting instructions (pg. 7). If the polling place can be reopened:

1

Resume voting by using the auxiliary compartment of the ballot box.

2

Call your city and let them know that the polling place has reopened.

3

City staff will be sent to re-install the memory card and assist in reestablishing normal operations.

4

Record events on the Incident Log.

# 12.0 Polling place conduct

## Persons allowed in the polling place<sup>24</sup>

- Election Judges.
- Voters.
- Minor children accompanying a parent who is voting.
- Persons assisting disabled voters or voters unable to read English.



- Staff members of the Minnesota Secretary of State's office,
   the County Auditor's office (Hennepin County), the City Clerk's office, and the School District Clerk's office, for the purpose of observing election procedures.
  - o Representatives must have credentials.
- Representatives of the news media (pg 117).
- Sergeant-at-arms that has been appointed by the Election Judges.
- Vouchers who are attesting to the residency of another voter.
  - Vouchers must leave the polling place as soon as the vouching process is complete.
- Challengers (pg. 106).
- Teachers and elementary/secondary school students participating in an activity authorized by the Minnesota Secretary of State's office and your city.
- Peace officers, if the Election Judges request their presence to help maintain order.
- Persons making a written complaint.
- The public is allowed in the polling place after the polls close and all voting has been completed to observe closing procedures.

<sup>&</sup>lt;sup>24</sup> M.S. 204B.27 subd. 7; M.S. 204C.06; M.S. 204C.08; 204C.19, subd. 1

#### Media<sup>25</sup>

Members of the media may visit a polling place on election day to observe the voting process.

Upon arrival at the polling place, members of the media must check in with the Head Judge and present photo ID along with a recognized media credential or written statement from a local election official attesting to their credentials.



Record in the Incident Log:

- The name of the media representative
- The time they arrived and left

#### **Media conduct**

While in a polling place, representatives of the media may not:

- Approach within 6 feet of a voter.
- Converse with a voter while in the polling place.
- Make a list of persons voting or not voting.
- Interfere with the voting process.
- Approach within 6 feet of a voting booth, ballot counter, or electronic voting equipment.

Media representatives may take photos, but must follow these rules:

- No photos of a voted ballot.
- Media representatives should ask voters before including them in any photos.

<sup>&</sup>lt;sup>25</sup> M.S. 204C.06

## Voters taking photos<sup>26</sup>

There is no law that strictly prohibits voters taking photos or videos in the polling place to record their own voting experience. However, the Office of the Minnesota Secretary of State discourages this activity for the following reasons:

- Voters have a right to privacy, both as to how an individual has voted as well as whether
  or not an individual has voted. Either or both of these could be compromised by
  pictures or video. In addition, other voters' objections to being photographed could
  lead to disruptions within the polling place.
- When voter turnout is high there may be lines and polling places may be crowded.
   Voters have a right to take the time they need to vote, but should not take extra time to take pictures.
- In addition, Minnesota Statutes <u>204C.17</u> and Minnesota Statutes <u>204C.18</u> prohibit voters from showing their marked ballot to others. Taking photographs or video of your own marked ballot could violate this prohibition.

### Exit polling<sup>27</sup>

Exit polling may be conducted by any individual as long as the following criteria are met:

- The voters are approached after they have voted and left the room being used as the polling place.
- Voters are approached in a predetermined pattern.
- Voters are asked to fill out an anonymous, written questionnaire.
- Voters must be able to go to and from the polling place without unlawful interference.

<sup>&</sup>lt;sup>26</sup> https://www.sos.state.mn.us/elections-voting/election-day-voting/polling-place-rules/

<sup>&</sup>lt;sup>27</sup> M.S. 204C.06

#### Prohibited conduct<sup>28</sup>

- **No lingering** within 100 feet of the building where voting is occurring.
- No campaigning inside the polling place or within 100 feet of the building in which a polling place is situated, or anywhere on the public property on which a polling place is located.<sup>29</sup>



- This prohibition only applies to candidates, parties, or questions that are on the ballot at the current election.
- This includes displaying campaign materials (including campaign buttons), or in any manner attempting to persuade a voter to vote for or against any candidate or question.
- No drinking. No one may bring intoxicating beverages into a polling place, drink them
  in the polling place, or be intoxicated in a polling place. The Election Judges shall not
  permit an obviously intoxicated individual to vote or remain in the polling place for any
  purpose.
- No one may ask or try to persuade a voter to vote for or against a candidate or questions, while transporting that voter to or from the polling place.
- No one may approach within six feet of a voting booth or ballot counter unless receiving, marking or depositing ballots or authorized to do so by an Election Judge.
- No one may tell another person how they voted while in the polling place.

<sup>&</sup>lt;sup>28</sup> M.S. 204C.06; M.S. 211B.11; M.S. 204C.17

<sup>&</sup>lt;sup>29</sup> https://www.sos.state.mn.us/elections-voting/election-day-voting/polling-place-rules/

# 13.0 Providing assistance to voters

Voters have a right to receive assistance in the polling place. This could include assistance moving through the polling place, reading materials, completing forms, or marking ballots. An assistant is not required to be an eligible voter and can be younger than 18 years of age.

## Assistance with ballot marking<sup>30</sup>

If a voter needs assistance marking their ballot, they have the option to obtain the assistance of either:

- two election judges of different major political parties (pg. 166), or
- any other person the voter chooses (except an agent of their employer or their union).<sup>31</sup>

A voter may also use the AutoMARK (pg. 92).

#### **Rules for assistants**

- Election Judges or other individuals who assist the voter shall not reveal to anyone the name of any candidate for whom the voter has voted or anything that took place while assisting the voter.
- After voting, the voter may show the ballot to one of the Election Judges to be sure it
  has been marked correctly.

<sup>&</sup>lt;sup>30</sup> 204C.15

<sup>&</sup>lt;sup>31</sup> 2 limits on non-election judge assistance (candidates assisting; limit of 3 assists per assistant per election) were removed in 2020 as a result of the outcome of the Dai Thao et al. v. Minnesota Secretary of State case: 62-CV-20-1044.

## **Accessibility assistance**

#### **General considerations**

- On your walk through the polling place, check the parking area, sidewalk, entrance, and hallways.
- Try to set up a traffic pattern that avoids uneven surfaces.
- Ask, "May I be of assistance?" Take your cue from the person's response. Don't assume the person wants help. This question is appropriate to ask any person with disabilities.



- Make sure there are chairs available for resting if the line of voters is long.
- Realize that it might take more time and effort for a person with a disability to complete the voting process. This is perfectly acceptable.
- If a person with a disability has someone to provide assistance, speak directly to the voter, not the assistant. Give the ballot directly to the voter, not the assistant.
- One disability does not imply another disability.
- Be available to help with opening and closing heavy doors.
- If assisting with the actual voting, don't make inappropriate remarks like, "You're voting for him?"

#### Assisting persons with visual impairment

- Walk up to the voter, identify yourself, and give your location.
- Guide dogs are permitted in polling places, but should not be spoken to or petted.
- Offer to lead a person who is blind. The person who is blind should always be allowed to take a sighted person's arm to ease following. Be careful to not grab or push a blind voter.
- Do not assume a person who is blind or visually impaired is also hearing impaired.
- Offer use of a magnifier if desired.

- Read the "Oath" to ensure the voter knows what they are affirming.
- Offer to place a piece of paper or signature guide so the voter may "feel where to sign."

#### Assisting persons who are hearing impaired

- Speak clearly. It is not necessary to shout.
- Face the voter directly when speaking to them.
- Do not exaggerate your words. This makes lip reading more difficult.
- Use a pad of paper and pen if verbal communication fails.

#### Assisting persons with mobility impairments

- Make sure there is enough room for persons in wheelchairs to turn around.
- Do not lean or rest on a wheelchair.
- Ask permission before pushing someone in a wheelchair.
- Make sure the person is seated securely in their wheelchair before pushing the chair.
- If you are assisting a voter in a wheelchair, make sure you are able to control the chair.

## Asstance with signature<sup>32</sup>

A voter who cannot sign their name may alternatively:

- make a mark,
- use a stamp facsimile, or
- request that another person print the voter's name for them in their presence.

If an assistant prints the voter's name for them, that assistant should sign their own name as well. If a voter signs with a mark, the election judge certifies the mark by signing the voter's name for them.

<sup>32</sup> M.S. 645.44; 2018 OSS Election Judge Guide, pg. 14; M.S. 201.056; M.S. 204C.10;

## Curbside voting<sup>33</sup>

This process is used in the event a voter arrives at a polling place and is unable to leave their vehicle. The Certificate of Registered Voter form<sup>34</sup> (not to be confused with the Voter Signature Certificate) is not used as part of this process due to the use of poll books.



Two election judges of different major political parties must complete this process. To reduce trips back and forth, *except when handling the voter's ballot*, the judges assisting the voter may communicate with one another via cell phone to gather the voter's information to complete poll book check in or registration steps.

Your city may have a city-specific form used as part of this process.

- 1
- Ask the voter for their name and address, and search for the voter in the pollbook.
- 2
- If the voter is pre-registered, check them in (pg. 47). If the voter is not registered, complete the registration process with the voter (pg. 56). (When registering a voter, it may be helpful to write down the needed information and take it into the polling place for entry. When entry is finished, write "Curbside—entered into poll book" on the sheet used, and place it in the Election Day Registration Envelope.)
- 3

Print the Voter Signature Certificate (if voter already registered), or the Voter Signature Certificate combined with the Election Day Registration Application (if voter is registering) and obtain a Voter's Receipt.

<sup>&</sup>lt;sup>33</sup> 204C.15 Subd. 2

<sup>&</sup>lt;sup>34</sup> <a href="https://www.sos.state.mn.us/election-administration-campaigns/election-administration/election-day-forms/">https://www.sos.state.mn.us/election-administration-campaigns/election-administration-campaigns/election-administration/election-day-forms/</a>

- Take Voter's Receipt to the Ballot Judge and exchange it with the Ballot Judge for a ballot.
- Bring the Voter Signature Certificate (or Voter Signature Certificate combined with Election Day Registration Application) and ballot out to voter.
- Have the voter sign the Voter Signature Certificate (or Voter Signature Certificate combined with Election Day Registration Application).
- Have the voter complete their ballot. Assist the voter with marking the ballot, if they request.
- Tell the voter to wait for confirmation the ballot has been counted before leaving.
- Take materials back into the polling place. Place the Voter Signature Certificate in the Voter Signature Certificate Envelope (if voter already registered), or the Voter Signature Certificate combined with Election Day Registration Application into the Election Day Registration Envelope (if voter registered today) and place ballot into the ballot counter.
- If necessary, troubleshoot any ballot counter error messages with the voter (pg. 95). If there are no errors to troubleshoot, confirm with the voter that their ballot has been counted.

## 14.0 Effective voter service

Election Judge Creed: "I will do everything I can within the law to help you vote today."

#### **General advice**

- Listen respectfully, making eye contact with the speaker.
- Work as a team and use your training materials to overcome challenges.
- Respond with words and voice that are factual, not emotional or confrontational.
- Be courteous, factual, and tactful.
- Help the voters understand all of their options. Use your whole toolkit.

## **State the options**

- Explain how/when/where voters can update their driver's license and use receipt to register.
- Describe the exact precinct boundary so the potential voter can return with a preregistered voter or someone who can register with proper ID from the same precinct.

#### **Provide constructive reinforcement**

- "Voters must vote in the precinct where they live."
- "Voters vote only for the elected officials who represent the area in which they live."

## **Refer to authority**

- Posted signs
- Oath on Voter Signature Certificate or Election Day Registration Application

## **Choose powerful words carefully**

#### Avoid negative words

- Speak of what CAN be done, rather than what CAN NOT.
- Minnesota law allows any one of the following documents. Describe acceptable documents for Election Day registration.

#### Use pronouns cautiously

- Avoid the words "You" or "I." Pronouns are very powerful.
- "You" is perceived as confrontational when combined with negative words.
- "I" can't accept "your" ID makes it appear that the election judge is personally rejecting an individual voter rather than applying the law equally to all.

## Respond positively and look for solutions

"That means I can't vote today."

"You are stopping me from voting."

"I can register in (another state) easier".

"We will do everything we can within the law to help you vote today."

"Let's make sure we've covered all of our options."

"Let's make sure you're set to go for the next election."

# 15.0 Closing the polls

At 8 p.m. on election day the polls close. Any voter already in line at the time is still allowed to vote. Once all voters have finished voting, election judges complete closing procedures, including:

- Taking down duty stations, signs, and the U.S. flag
- Closing down voting equipment
- Completing paperwork



Just like with the opening of the polls, closing can sometimes be stressful. You have just worked a long shift doing everything you can to help voters cast their ballot and, depending on turnout, this may have been nearly non-stop. That is exhausting! The good news is that you are in the home stretch.

To close the polls smoothly, work closely with your fellow election judges, follow the instructions of your Head Judge, and refer to your guides.

If you encounter any difficulties while closing (very long lines of voters left, equipment issues, etc.), contact your city (pg. 7) as soon as possible so they are aware of what is going on and can help troubleshoot if necessary.

# **Closing the Polls Checklist**

<b>Election Judge duties</b>		Head Judge duties		
		a "last voter" card to ast voter in line.		At 8 p.m. announce: "The polls are now closed."
	Allow any voters who were in line by 8 p.m. to vote.			Assign closing duties to election judges.  Shut down the ballot counter. (pg. 129)
	Pack up duty station supplies.			Count any ballots that are in the auxiliary compartment. (pg. 133)
	Take down signs and U.S. flag.			Secure voted ballots in Ballot Transfer Cases (pg. 135)
	Shut down and pack up the AutoMARK. (pg. 143)			Secure unvoted ballots in ballot box (pg. 136).
	Shut down and pack up the poll books <i>(do this last)</i> . (pg. 137)			Complete forms. (pg. 145)  All copies of Results Tape
		Poll books (Must have synced after 8 p.m. before being shut down).		<ul><li></li></ul>
	<del></del>	Hot spot (Only shut down after all poll books		Pack and complete Return Envelopes (even if empty). (pg. 149)
		nave syneca)		Have election judges complete payroll paperwork as needed.
				Use Election Night Materials Return Checklist to ready items to deliver to your city and secure all other items in polling place. (pg. 152)
				Deliver items on Election Night Materials Return Checklist to your city (pg. 152)

## **Closing down the ballot counter**

Before starting this process:

- Count any ballots that have been stored in the auxiliary compartment (pg. 133)
- Remove voted ballots from the ballot box and seal them in transfer cases (pg 135).
- Unlock and lift open the door to the memory stick compartment.



Verify the seal number for the memory stick matches the number on the Official Precinct Certification Form (pg.146).



Press the blue lever inside the memory stick compartment to open the printer door. Lift the printer door.

Unroll the Zero Tape from the compartment and close the printer door. DO NOT TEAR OFF THE TAPE.



# Press the CLOSE POLL button inside the memory stick compartment.

Hold for 5 seconds, then release.



6

#### **Touch Close Poll button on the screen.**

- Copies of the Results Tape will begin printing.
- If the printer door is not closed properly, printing will not begin.



7

#### **Touch Begin Modem Process button.**

- Green bars indicate signal strength.
   More bars = better signal.
- If you are having trouble sending results, raise the antenna and/or unplug the machine and carefully roll the ballot box to an outside window or door for better signal strength.

Take care so the machine does not tip over.



8

When transmission is complete you will receive the message, "Successfully sent results." Press Exit button to go back to the closing screen.



9

Print additional Results Tapes, if needed (pg 134.)

10

Separate the copies of the Results Tape from one another.

• (!) First copy must remain attached to the Zero Tape

11

#### **Press Finished – Turn Off.**

- Do not remove the memory stick before the equipment is completely powered off.
- The machine is safely off if the power button is unlit.



12

Cut the memory stick seal and remove the memory stick.

13

Place the memory stick in container provided by your city and put it with materials to return to your city on election night.



Close and lock the memory stick compartment.



15

Fold down the ballot counter screen and lock into place.



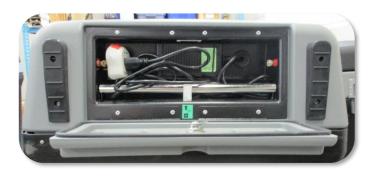
16

Close the cover of the clam shell case, relatch the latches and lock the front of the clam shell case.



**17** 

Carefully repack power cord and lock compartment.



## **Counting auxiliary compartment ballots**

Before closing down the ballot counter, if there are any ballots in the auxiliary compartment, these must be run through the counter. Two judges of different major political parties (pg. 166) must complete this process.

1

Remove ballots from the auxiliary compartment.



2

#### Insert the ballots, one at a time, into the ballot counter.

- If the ballot counter displays an error message, read the message and examine the ballot for voter intent (pg. 95). Cast or create a duplicate ballot (pg. 174) based on the determination of voter intent.
- If the ballot is unreadable, create a duplicate ballot (pg. 174).

## **Printing additional Results Tapes**

If members of the public wish to see unofficial results for the polling place on election night, print and post an additional copy of the Results Tape for them to view.

You will also need to print additional tapes manually if you are in a precinct that is split by school district (your precinct has a set of ballots for more than one school district). Place each extra tape in the Results Envelope C for each school district.

1

After results transmission, you'll be taken to a screen that allows you to select Report Options. Select Report Options print additional Results Tapes.



2

#### **Choose:**

- Voting Results
- Detailed
- Precinct
- Include Affidavit



3

**Press Print Report. Tear off tape. Press Cancel.** 

## **Securing ballots**

#### **Voted ballots**



Unlock the ballot box using the flat, silver key.





- Remove voted ballots.
- Place voted ballots into Ballot Transfer Case(s).
- Seal the Ballot Transfer Case with a Ballot Transfer Case Certification Seal (pg. 164).<sup>35</sup>
  - Additional seal optional.



5

Place the sealed Ballot Transfer Case(s) with other materials to return to your city on election night.

<sup>&</sup>lt;sup>35</sup> M.R. 8230.4385

#### **Unvoted ballots**

- 1
- Count the number of unopened packages of ballots.
  - Do not open the packages.
- 2
- Count the number of ballots remaining from opened packages.
- 3

#### Record the number of unused ballots on the Ballot Tracking Form (pg. 157).<sup>36</sup>

## ELECTION NIGHT BALLOT AUDIT

Confirm ballot quantities delivered to the precinct match the ballot quantities at the end of the night:

#### A. Unused Ballots:

- 1) Number of sealed packs remaining: \_\_\_\_\_ @ 100 per pack = \_\_\_\_
- 2) Number of unused ballots not in packs:

4

Place unused ballots in the ballot box.



5

Lock the ballot box.

<sup>&</sup>lt;sup>36</sup> M.S. 204C.24

## Closing down the poll books

Do this first before turning off the hot spot.

Each of the poll books must sync once after the last voter has voted.

1

# (!) Synchronize the poll book by selecting the cloud icon and then SYNCHRONIZE NOW.

- This must be done with each poll book.
- Confirm that the the Last Sync Time has updated to the current time.



Turn the printer off using the switch on its left side.



Unplug the printer power supply from the outlet and the back of the printer.

4

Separate the two pieces of the printer power supply.



5

Remove the ID tray from the back of the poll book



6

(!) Unplug the green cord from *both* the poll book and the battery base.

• It is *critical* this this is done *before* the poll book is turned off.

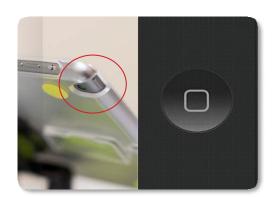




7

#### Turn the poll book off.

- Hold the power (left) and home buttons (right) down simultaneously until the screen turns black, hold for 1 additional second, then release both buttons (think: blank screen—one Mississippi—release).
- Tap the home button to verify that the boll book is off.



8

# Remove the poll book from the stand arm.

 Hold onto the poll book with one hand and pinch the green buttons on the stand arm with the other.





9

#### Remove the stand arm from the battery base.

• Gently fold the stand arm in the direction that makes it most compact.



Place poll book, printer, and other components into the corresponding poll book case (look for the number labels on the poll book, printer, and case).





- 1. Printer power supply
- 2. Printer cable
- 3. Stand arm (folded)
- 4. ID tray

- 5. Apple power supply (if included)
- 6. Stylus (2)
- 7. Printer
- 8. Battery base
- 9. Poll book (Apply logo facing up)

## **Shutting down the SA2100 hot spot**

Do this after shutting down all of the poll books.

If your poll book hot spot has 2 antennas, use these instructions for take down. If it has 4 antennas, use the instructions on pg. 142.



Unplug the hot spot from the outlet.



2

Unplug the power adapter from the back of the hot spot and detach the two parts of the adapter.





3

Gently, holding them by the base, unscrew and detach the two antennas.



4

Place the hot spot and its components in the case provided by your city.

## **Shutting down the Cradlepoint hot spot**

Do this after shutting down all of the poll books.

If your poll book hot spot has 4 antennas, use these instructions for take down. If it has 2 antennas, use the instructions on pg. 141.



Flip the switch on the back of the hot spot to turn it off.



Unplug the hot spot from the outlet, and unplug the power cord from the back of the hot spot.



Gently, holding them by the base, unscrew each of the 4 antennas.



4

Place the hot spot and its components in the container provided by your city.

## **Closing down the AutoMARK**

1

Verify there are no ballots that have been left in the AutoMARK.

- Turn key to Test position.
- On screen, select Eject Ballot.
- If ballot is ejected:
  - o Report this to the Head Judge.
  - o Head Judge notes this on the Incident Log.
  - Write "Found in AutoMARK" on the top of the ballot.
  - o Place the ballot in the Spoiled Ballot Envelope.

2

Turn the key to the Off position.

- Verify that the seal number on the AutoMARK matches the one listed on the Official Precinct Certification Form (pg. 156).
- Lift under the front of the ballot feed tray and fold it upwards.
- Move the sliding latches outward and tilt the screen forward to pull the lid up.
- Lay the screen down and close the lid and secure the lid latches.
- Lower the lid flap over the ballot feed tray.

- Place the power cord, headset, and any other supplies for the AutoMARK in the AutoMARK case.
- Two election judges place the AutoMARK into the AutoMARK case.
- Close up the transportation case.
- Remove legs from AutoMARK table and place everything in the AutoMARK box.

## **Completing forms**

The Head Judge is in charge of completing the following forms during closing:

- Ballot Tracking Form
- Official Precinct Certification Form
- Voter Statistics Worksheet
- Results Tapes

## **Completing the Ballot Tracking Form**

Fill out the Election Night Ballot Audit section of the Ballot Tracking Form. Two election judges sign.

ELECTION NIGHT BALLOT AUDIT
Confirm ballot quantities delivered to the precinct match the ballot quantities at the end of the night:
A. Unused Ballots:
1) Number of sealed packs remaining: @ 100 per pack =
+
Number of unused ballots not in packs:
B. Used Ballots:
Number of spoiled ballots:     +
4.) Number of ballots for which duplicates were made:
5) Total ballots in ballot box:
Total number of ballots: (Add totals from 1+2+3+4+5):
Two election judges must sign below.
Election Judge Election Judge

## **Completing the Official Precinct Certification Form**

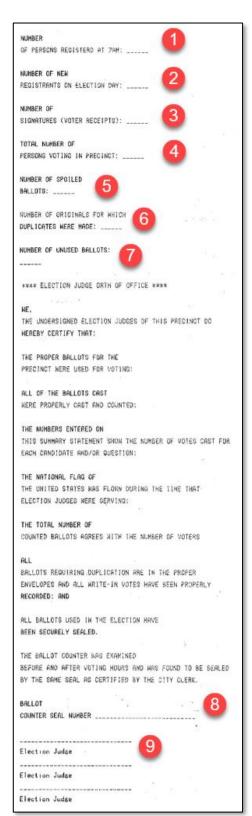
Two election judges verify that the numbers on the ballot counter and AutoMARK seals at closing match what they were when the polls opened and sign the Closing the Polls section of the form.

vith said seal numbers and the following ballots	do hereby certify the memory devices for this precinct were secured swere delivered to this precinct:
Ballot Counter Seal #:	AutoMARK Seal #:
Total number of ballots delivered:	
Clerk:	Witness:
7	PENING THE POLLS BE COMPLETED BY TWO JUDGES
he time the memory devices were secured. I a election.	ning of the poll correspond to the precinct seal certification numbers at also hereby certify the above number of ballots was received for this
Election Judge	Election Judge
f seal numbers do not correspond, explain:	Election Judge  LOSING THE POLLS BE COMPLETED BY TWO JUDGES
f seal numbers do not correspond, explain:C  TO I  PRECINCT SEAL CERTIFICATION - Rule 8236	CLOSING THE POLLS BE COMPLETED BY TWO JUDGES
f seal numbers do not correspond, explain:C To I PRECINCT SEAL CERTIFICATION - Rule 823 do hereby certify the seal numbers at the close	ELOSING THE POLLS BE COMPLETED BY TWO JUDGES  0.4365

#### **Completing the Results Tapes (Voting Results Reports)**

For every election the ballot counter will print multiple Results Tapes (typically 3 for large elections). *Complete all copies of the Results Tape*.

- 1. Number of Persons Registered at 7:00 a.m. This number is found at the bottom of the Manual Entry screen on the Poll book under "Precinct Count".
- 2. Number of New Registrations on Election Day. Count the number of Election Day Voter Registration Applications and enter on the tape.
- **3.** Number of Signatures (Voter Receipts). This is the total number of Voter Receipts.
- 4. Total Number of Persons Voting in the Precinct.
  This number is found on the Ballot Counter at the end of the day. (This number should be the same as the number of Voter's Receipts).
- Number of Spoiled Ballots. Count the number of spoiled ballots in the Spoiled Ballot Envelope and enter on the tape.
- 6. Number of Originals for Which Duplicates Were Made. Count the number of original ballots in the Duplicate Ballot Envelope and enter on the tape.
- **7. Number of Unused Ballots.** This is the total of (1) and (2) on the Ballot Tracking Form (pg 157).
- 8. Record the number from the seal used to hold the memory stick in the ballot counter. The seal number should match the number recorded on the Official Precinct Certification Form.
- 9. All election judges sign.



#### **Completing the Voter Statistics Worksheet**

Nearly all of the information needed for this form is the same as what is needed for the Results Tapes. Refer to the "Completing the Results Tapes" section (pg. 147) for instructions on where to find each piece of information.

The "Precinct Statistics Review" section of this form asks you to compare the number of Voter's Receipts to the Public Count. If these numbers to do not match, *contact your city immediately*. You will need to investigate the reason for the discrepancy and document it on this form.

Municipality:	Wai	d/Precinct:			
ead Judge Signature:	Electio	n Judge Signatuı	re:		
lumber of Election Judges who worke	ed in this precinct		_		
umber of Voting Booths in this precin	nct <u> </u>		_		
Ballots Cast					
Total number of election day reg	istrations		A.		
Total number of voter receipts			В.		
Total number voting (Public Cou	nt)		C.		
Ballots not in the ballot box					
Number of spoiled ballots			D.		
Number of duplicated ballots			E.		
recinct Statistics Review s the morning zero tape attached to oes the total in 'C' match the tot f you selected "No" above, call Ele	alin 'B"?		Yes Yes r explan	No No	
	Clerk Revie	w			
			Na		
	Precinct Statistics Review is comp		INO		
١,	Precinct Statistics Review is comp Voter Statistics Worksheet is scar and emailed to hc.vote@hennepi	ned			

## **Completing Return Envelopes**

Each of the Return Envelopes must have the required items enclosed (listed on each envelope), all information on the front of the envelope completed, and be sealed.

For some envelopes you may have no items to enclose. Even if this is the case, complete the information on the front of the envelope and seal it. This is an official record.

#### **Results Envelope A**

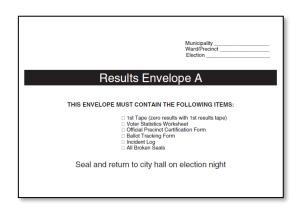
- 1st Results Tape (unbroken from Zero Tape)
- Voter Statistics Worksheet (pg. 148)
- Official Precinct Certification Form (pg. 156)
- Ballot Tracking Form (pg. 157)
- Incident Log (pg. 104)
- All broken seals

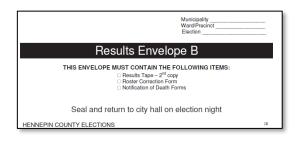
#### **Results Envelope B**

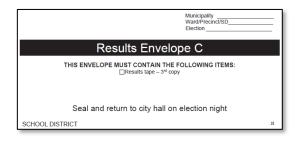
- 2<sup>nd</sup> Results Tape
- Roster Correction Form (pg. 55)
- Notification of Death Form (Report of Deceased Voter) (pg. 165)

# Results Envelope C (May or may not be included depending on the election)

• 3<sup>rd</sup> Results Tape







## **Voter Signature Certificate Envelope**

 All Voter Signature Certificates (pg. 159)



#### **Election Day Registration Envelope**

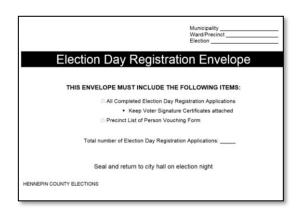
- All Election Day Registration Applications (pg. 160)
- Precinct List of Persons Vouching Form (pg. 162)
- Write the # of Election Day Registrations on the envelope.

# **Voided Signature Certificates Envelope**

- Voided Voter Signature Certificates
- Voided Election Day Registration Applications

## **Spoiled Ballot Envelope**

- All spoiled ballots
- Write the # of spoiled ballots on the envelope.







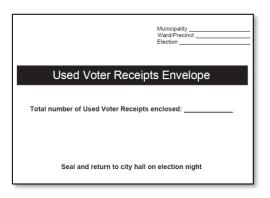
## **Duplicate Ballot Envelope**

- All original ballots for which duplicates were made.
- Write the # of original ballots for which duplicates were made on the envelope.

# Municipality Ward/Prenict Election Duplicate Ballot Envelope Total number of original ballots enclosed for which duplicates have been made: Seal and return to city hall on election night

## **Used Voter Receipt's Envelope**

- All used Voter's Receipts (collected by the Ballot Judge).
- Write the # of used Voter's Receipts on the envelope.



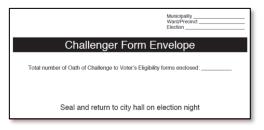
## **Feedback Form Envelope**

- All Election Day Feedback Forms (pg. 111).
- All HAVA Elections Complaint Forms (pg. 110).
- Write the # of forms enclosed on the envelope.

## 

## **Challenger Form Envelope**

- All Oath of Challenge to Voter's Eligibility forms (pg. 161).
- Write the # of forms enclosed on the envelope.



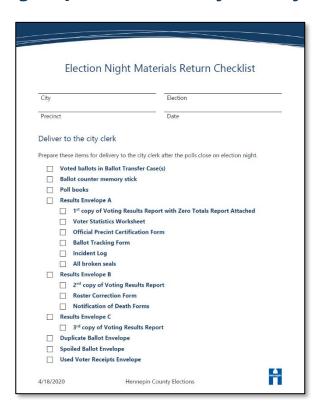
## Closing the polling place and delivering required items to your city

Use the Election Night Materials Return Checklist (or other instructions provided by your city) to prepare key items for delivery to your city on election night.

Leave any items that do not need to be returned to your city on election night in a secure location in your polling place.

Before leaving, double-check to make sure that you have everything and that the polling place is secure.

Deliver required items directly to your city (it is recommended that two judges travel in the same vehicle to do this).



### **Celebrate**

You completed your shift—time to celebrate! Thank you for your service as an election judge!



## **Glossary**

#### Absentee ballot (A.B., AB)

A ballot cast as part of the absentee voting process, which allows voters to submit their ballot before election day.

If a voter's line in the poll book has the "A.B.", notation it means the voter already cast an absentee ballot for that election (pg. 54).

#### **AutoMARK**

A machine that voters may use to assist them in the marking of their ballot. It provides a variety of accessibility functionality and marks the ballot for the voter once they have made their selections.

# Ballot counter (Ballot tabulator)

A machine that counts a voter's completed ballot. Hennepin County uses the DS200 ballot counter.

## **City Clerk**

The chief elections official for a city, responsible for administering elections for that city.

# **Election official (Election administrator)**

A person responsible for the administration of elections (includes City Clerks and School District Clerks).

#### **General election**

An election held at regular intervals on a day determined by law or charter at which the voters of the state or any of its subdivisions choose by ballot public officials or presidential electors.

# Hot spot (poll book hot spot, Wi-Fi hot spot)

A device used in conjunction with the poll books that allows for secure transfer of absentee voting updates and other information.

#### **Major political party**

A political party in Minnesota that has met certain conditions under state law: M.S. 200.02 Subd. 7

For a list of these, see pg. 166.

# Poll book (Electronic poll book, e-poll book)

A device on which registered voter data is stored that is used to verify voter registration, register voters, and keep track of who has voted in a polling place.

#### **Precinct**

A geographical area the boundaries of which are established for election purposes.

#### **Primary**

An election at which the voters of the state or any of its subdivisions choose by ballot the nominees for the offices to be filled at a general election.

# Results Tape (Voting Results Report, Summary Statement)

A report that prints from the ballot counter as part of closing procedures on election night that includes unofficial voting results for the precinct (pg. 147).

#### **School District Clerk**

The chief elections official for a school district, responsible for administering elections for that school district.

#### **Spoiled ballot**

A ballot that a voter has returned to the Ballot Judge in exchange for a replacement due to a ballot marking error. A ballot found in a voting booth would also be spoiled.

#### Write-in

An option that allows voters to write in the name of any person they would like to vote for.

# Zero Tape (Zero Totals Report)

A report that prints from the ballot counter as part of opening procedures confirming that no votes have been counted by the machine before use by voters.

## **Appendix A: Forms**

Most of the forms used on election day in the polling place are either included in this section or elsewhere in this guide.

## **Head Judge**

- Official Precinct Certification Form (pg. 146)
- Incident Log (pg. 104)
- Oath of Challenge to Voter's Eligibility (pg. 161)
- Voting Results Report (Results Tape) (pg. 147)
- Ballot Transfer Case Certification Seal (pg. 164)
- Election Day Feedback Form (pg. 111)
- HAVA Elections Complaint Form (pg. 110)

## **Poll Book Judge**

- Voter Signature Certificate and Voter's Receipt (pg. 159)
- Election Day Registration Application (pg. 160)
- Roster Correction Form (pg. 55)
- Report of Deceased Voter (pg. 165)

## **Ballot Judge**

- Ballot Tracking Form (pg. 157)
- Voter's Receipt (pg. 159)
- Record of Attempted Registration (pg. 163)
- Precinct List of Persons Vouching
   (pg. 162)

## **Official Precinct Certification Form**

MUNICIPALITY:	WARD/PRECINCT:	ELECTION:	DATE:
	Control product Size	TION JUDGE'S OATH	
2027 50 7020	Appells some benefit along a size that	COMPLETED BY ALL JUDGES	NAC THE SECOND S
and will diligently end	deavor to prevent fraud, dece	eit, and abuse in conducting	ording to law and the best of my ability this election. I will perform my duties in y or for any candidate." (MS 204B.24)
		D BALLOT DELIVERY	
I,	, d	o hereby certify the memory	devices for this precinct were secured et:
With Sala Scar Halling			nt:
Ballot Counte	er Seal#:	AutoMARK Sea	ot: al #:
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Ballot Counte	er Seal #:	AutoMARK Sea	al #:
Ballot Counter Total number Clerk:  PRECINCT SEAL CI I do hereby certify the time the memory election.	or Seal #: of ballots delivered: OP TO BE ERTIFICATION - Rule 8230.e seal numbers at the openir	Witness:  PENING THE POLLS COMPLETED BY TWO JUDGES 4365 ng of the poll correspond to t	al #:
Ballot Counter Total number  Clerk:  PRECINCT SEAL CI I do hereby certify the time the memory election.	OP TO BE ERTIFICATION - Rule 8230. e seal numbers at the openir devices were secured. I als	Witness: PENING THE POLLS COMPLETED BY TWO JUDGES 4365 ng of the poll correspond to to hereby certify the above n	the precinct seal certification numbers a number of ballots was received for this
Ballot Counter Total number  Clerk:  PRECINCT SEAL CI I do hereby certify the time the memory election.	OP TO BE ERTIFICATION - Rule 8230. e seal numbers at the openir devices were secured. I als Election Judge ot correspond, explain:	Witness: PENING THE POLLS COMPLETED BY TWO JUDGES 4365 ng of the poll correspond to to hereby certify the above n	the precinct seal certification numbers a number of ballots was received for this
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## **Ballot Tracking Form**

	Ballot Tra	acking Form	
MUNICIPALITY:	WARD/PRECINCT:	ELECTION NAME:	DATE:
	BALLOT DELIVE	RY CERTIFICATION	
Confirm and record the nu	mber of sealed ballot pa	cks:	
Numb Records	per of sealed ballot pack: ed by City Clerk/Election Official	s delivered:@	100 ballots per pack
Numb Records	per of sealed packs received by Election Judges	ived:@	100 ballots per pack
Oath of Confirmation:			
We, the election judges, ce	ertify that the above num	ber of ballots were recei	ived for this election.
Two election judges must s	sign below.		
	Election Judge	Election	Judge
	ELECTION NIG	HT BALLOT AUDIT	
Confirm ballot quantities de	elivered to the precinct n	natch the ballot quantitie	s at the end of the night:
	A. Unus	sed Ballots:	
1) Nu	ımber of sealed packs re	emaining: @ 10	00 per pack =
2\ Ni	ımber of unused ballots	not in packe:	+
2) NO	imber of unused ballots	not in packs.	
		d Ballots:	
3) Nu	ımber of spoiled ballots:		+
4.) Nu	umber of ballots for whic	h duplicates were made:	<u>+</u>
5) To	tal ballots in ballot box:		
Total	number of ballots: (Ad	ld totals from 1+2+3+4	+5):
Two election judges must s	sign below.		
	Election Judge	E	lection Judge

## Ballot Tracking Form - Actual Count

Instructions: Hand count ballots and record the total for each opened ballot package.

Only open the number of packages that are needed.

Package 1	
Package 2	
Package 3	
Package 4	
Package 5	
Package 6	
Package 7	
Package 8	
Package 9	
Package 10	
Package 11	
Package 12	
Package 13	
Package 14	
Package 15	
Package 16	
Package 17	
Package 18	
Package 19	
Package 20	
Package 21	
Package 22	
Package 23	
Package 24	
Package 25	
Package 26	
Package 27	
Package 28	
Package 29	
Package 30	

## **Voter Signature Certificate and Voter's Receipt**

#### **Voter Signature Certificate**

#### 05/12/2020, 08:33:30

#### **OLIVIA BENSON**

05/12/1981 885 21ST AVE SE, MINNEAPOLIS Voter ID:

#### Read the oath and sign below:

I certify that I am at least 18 years of age and a citizen of the United States; that I reside at the address shown and have resided in Minnesota for 20 days immediately preceding this election; that I am not under guardianship in which the court order revokes my right to vote; have not been found by a court to be legally incompetent to vote; and that if convicted of a felony, my felony sentence has expired (been completed) or I have been discharged from my sentence; and that I am registered and will be voting only in this precinct. I understand that giving false information is a felony punishable by not more than five years imprisonment and a fine of not more than \$10,000, or both.



#### **BALLOT STYLE**

Precinct: MINNEAPOLIS W-2 P-03 School District: 1-1

#### **Voter's Receipt**

05/12/2020, 08:29:27

BALLOT STYLE

Precinct: MINNEAPOLIS W-2 P-03 School District: 1-1

**Voter Receipt** 

#:\_\_\_\_\_\_\_

## **Election Day Registration Application**

## 05/12/2020, 08:29:27 Minnesota Voter Registration Application

Are you a U.S. Citizen?: Yes, Will you be at least 18 years old on election day?: Yes

ELLIOT STABLER 01/08/1971 2335 COLE AVE SE, MINNEAPOLIS, MN 55414

Voter Has a MN-issued driver's license or MN ID card number A111222333444

ID with Current Name 8. Address MN Driver's License, Learner's permit, MN ID card A111222333444

Previous Name: Previous Address:

## Read the oath and sign below: I certify that I: - will be at least 18 years old on

I cortify that I:

- will be at least 18 years old on election day;
- am a citizen of the Unibed States;
- will have resided in Minnesota for 20 days Immediately preceding election day;
- maintain residence at the address given on the registration form;
- am not under court-ordered guardianship in which the court order revokes my right to vote;
- have not been found by a court to be legally incompetent to vote;
- have the tight to vote because, if I have been convicted of a felony, my felony sentence has excited (bean completed) or I have been discharged from my sentence, and understand the following statement: that giving false information is a statement: that giving false information is a statement: that giving false information is a 10,000, or both.

X Ellid-Stabler Voter Signature

Date: 08/11/2020

Election Judge Initials:

MINNEAPOLIS W-2 P-03 1-1

05/12/2020, 08:29:27 ELLIOT STABLER

01/08/1971 2335 COLE AVE SE, MINNEAPOLIS, MN 55414 Voter ID:

Read the oath and alon below:
I certify that I am at least 18 years of age
and a citizen of the United States; that I
reside at the address shown and have
resided in Minnesota for 20 days
immediately preceding this election; that I
am not under guardinarbin in which the
court order revokes my right to vote;
have not been found by a court to be
legally incompetent to vote; and that if
convicted of a felony, my felony sentence
has expired (been completed) or I have
been discharged from my sentence; and
that I am registered and will be voting
only in this precinct. I understand that
giving false information is a felony
punishable by not more than five years
imprisonment and a fine of not more than
\$10,000, or both.

Elliot Stabler Voter Signature

Precinct: MINNEAPOLIS W-2 P-03

School District: 1-1

## **Oath of Challenge to Voter's Eligibility**



## Oath of Challenge to Voter's Eligibility

I,Name of person making challenge	, do hereby sta	te under oath,
Name of person making challenge		
I am:  an election judge.  a challenger authorized by Minnesota Statutes, section 204C.07.  a Minnesota voter.		
reside at		
Street Address	City or Township	
Telephone number:		
E-mail address (optional):		
I challenge the registration of		whose registration lists his
Name of challenged voter or her residence as		
OLINA LONGWING GO		
Street Address City	of Township	*
	•	
This challenge is based on my personal knowledge. The grounds for my chal	lenge are:	
(attach additional sheets of signed statement if necessary).		-
swear or affirm that the information stated here is truthful.		
Date Signature of Challenger		
Signed and sworn to or affirmed before me		
Date Signature of Election Judge		
For Election Judge Use Only:		
Challenge was administered by Election Judge:		
Time:		
<ul> <li>□ Voter refused to take challenge oath.</li> <li>□ Challenge was dismissed. Voter passed challenge and voted.</li> <li>□ Challenge was sustained. Voter failed challenge and did not vote.</li> </ul>		
Additional Comments:		
5 (1995)		
Office of the Minnesota Secretary of State		
Oath of Challenge to Voter's Eligibility 180 State Office Building, 100 Rev. Dr. Martin Luther K M.S. 204C 12, M.R. 8200 9960	ing Blvd.	Rev. May,
trainer, more than any armania are deleted at 2000		

## **Precinct List of Persons Vouching**

A	3 TH	F 57 (2	
8		-	2
7.30			S
1	la p	a vit	

Certified by the Head Election Judge of the Precinct:

## Office of the Minnesota Secretary of State

PRECI	<b>NCT LIST OF PERSONS</b>	VOUCHII	NG						
City/Town	Ward	Pre	cinct	ŧ					
<ul> <li>To be completed by election judge</li> <li>Use to track the number of people</li> <li>Cross out the next number each ti</li> <li>Employees of residential facilities</li> </ul>	es.	nt. of facility reside	nts v			3)			
oucher's Name	Voucher's Voter ID	No. N	umb	er Vo	uch	ed fo	r on	Elec	tion Day
xample: John Doe	1234567	1	2	3	4	5	6	7	8
e 3 <u></u>		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
· · · · · · · · · · · · · · · · · · ·		_ 1	2	3	4	5	6	7	8
7-		_ 1	2	3	4	5	6	7	8
17		_ 1	2	3	4	5	6	7	8
· ·		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
g		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
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		_ 1	2	3	4	5	6	7	8
ı		_ 1	2	3	4	5	6	7	8
5		_ 1	2	3	4	5	6	7	8
i		_ 1	2	3	4	5	6	7	8
7		_ 1	2	3	4	5	6	7	8
3		_ 1	2	3	4	5	6	7	8
9		_ 1	2	3	4	5	6	7	8
)		_ 1	2	3	4	5	6	7	8
1		_ 1	2	3	4	5	6	7	8
2		_ 1	2	3	4	5	6	7	8
8		_ 1	2	3	4	5	6	7	8
		_ 1	2	3	4	5	6	7	8
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i		1	2	3	4	5	6	7	8
r		- 1	2	3	4	5	6	7	8
		1	2	3	4	5	6	7	8
1		- 1	2	2	Λ	5	6	7	8

Printed Name Signature Date

## **Record of Attempted Registration**

Municipality:	
Ward/Precinct:	
Election:	

## Record of Attempted Registration

Record of the number of individuals who attempt to register on Election Day, but are unable to provide proof of residence.

1	2	3	4	5	6	7	8	9	10	11	12
13	14	15	16	17	18	19	20	21	22	23	24
25	26	27	28	29	30	31	32	33	34	35	36
37	38	39	40	41	42	43	44	45	46	47	48
49	50	51	52	53	54	55	56	57	58	59	60
61	62	63	64	65	66	67	68	69	70	71	72
73	74	75	76	77	78	79	80	81	82	83	84
85	86	87	88	89	90	91	92	93	94	95	96
97	98	99	100								

Record Total Number on front of Election Day Registration Envelope

## **Ballot Transfer Case Certification Seal**

This certificate is used to seal Ballot Transfer Cases containing voted ballots.  $^{\rm 37}$ 

Elec	tion:		E	Election	Date:
City/School District:			:		
	Ward:	Precinct:	Case #	of	total cases

<sup>&</sup>lt;sup>37</sup> M.R. 8230.4385 Subp. 4

## **Report of Deceased Voter (Notification of Death Form)**

A registered Minnesota voter may use this form to report to an election jude of someone they know who has passed away.

REPORT OF DECEASED VOTER (Notification of Death Form)  In accordance with Minnesota Statutes, section 201.13, I am a registered voter and I have personal	
Name of Registered Voter  Signature of Registered Voter	Date
Deceased Date of Birth:	Date of Death:
	Date of Death:

## **Appendix B: Major political parties in Minnesota**

There are currently four major political parties in Minnesota: 38

- Democratic-Farmer-Labor (DFL)
- Grassroots-Legalize Cannabis (GLC)
- Legal Marijuana Now (LMN)
- Republican (R)

<sup>&</sup>lt;sup>38</sup> M.S. 200.02 Subd. 7

## **Appendix C: Party balance activities**

There are five polling place activities that must be carried out by two election judges that are members of different major political parties:



Curbside voting (pg. 123)<sup>39</sup>



Assisting a voter with the marking of their ballot (can alternatively be done by non-election judge assistant that the voter chooses) (pg. 120)<sup>40</sup>



Opening the ballot box during voting hours (either to empty a full ballot box, pg. 99 or troubleshoot a jammed ballot, pg. 96)<sup>41</sup>



Duplicating ballots (pg. 174) (Very rare)<sup>42</sup>



Reviewing a voter's ballot to explain a ballot marking error to them (pg. 120).<sup>43</sup>

<sup>&</sup>lt;sup>39</sup> 204C.15 Subd. 2

<sup>&</sup>lt;sup>40</sup> 204C.15 Subd. 1

<sup>&</sup>lt;sup>41</sup> M.R. 8230.4365, Subp. 5

<sup>&</sup>lt;sup>42</sup> M.R. 8230.3850

<sup>43 2018</sup> OSS Election Judge Guide, pg. 31

## **Appendix D: Election judge basic qualifications**

To serve as an election judge in Minnesota, one must:

- Be eligible to vote in the State of Minnesota
- Be able to read, write and speak English
- Not be a spouse, parent, step parent, child, sibling, step child or step sibling of a candidate
- Not be a spouse, parent, step parent, child, sibling, step child or step sibling of an election judge in the same precinct
- Not work in the precinct if living with a candidate on the ballot in that precinct
- Not be a challenger appointed to contest voter eligibility
- Not be a candidate at the election<sup>44</sup>

<sup>&</sup>lt;sup>44</sup> M.S. 204B.19, subd. 1, 2 & 5

## **Appendix E: Voter registration challenge types**

**Challenged—AB Address:** The voter submitted an absentee ballot application that lists a residential address different from the address currently listed on their voter record.

**Challenged—Address:** The voter's residency at the address on the roster is in question.

**Challenged—Felony:** The voter may have had a previous felony conviction. A voter with a previous felony conviction can vote after they finish their entire sentence. This includes any probation and parole, commonly known as being 'off-paper'. At that point, their voting rights are automatically restored.

**Challenged—Guardianship:** The voter may be under court-ordered guardianship with their voting rights revoked. Voters under guardianship can vote unless their court order explicitly revoked that right.

**Challenged—Name and Address:** The voter's true name and residency at the address on the roster are in question.

**Challenged—Other:** The voter's eligibility is challenged, but the reason is not available.

**Challenged—Postal Return:** The voter was sent a postal verification card that was returned to the auditor because it was not deliverable to the person at the address on record.

**Challenged—Unverifiable:** The identification number(s) that the voter has provided on their voter registration application was not verified.

**Challenged—Voted Out of Precinct:** The voter was recorded as having voted in the wrong precinct at the last election. The voter will need to provide proof of residence prior to voting.

## **Appendix F: Poll Book Troubleshooting**

## Poll book will not sync

If the cloud icon in the top-right corner of the Poll Pad app screen is red, it means that it has tried to sync with Hennepin County, but failed. **If this happens on election day, voting may still continue**; however, you will want to troubleshoot this as quickly as possible.



## **Troubleshooting steps**

Contact your city as needed to help troubleshoot (pg. 7).

- Make sure that the poll book's WiFi is enabled.
- Make sure that the hot spot's antennae are connected correctly (a common problem with the Cradlepoints is the antennae get placed on the wrong side of the hot spot).
- Make sure the wireless hot spot is plugged into power and turned on (check all points of connection). Make sure power cord is plugged into correct port on hot spot.
- Check the signal strength on the hot spot. If 2 or fewer signal bars are showing, move the hot spot to different locations within the polling place until at least 3 signal bars show.
- Make sure hot spot is within range of poll books (maximum: approx. 30 ft.), and that the
  path between the hot spot and the poll books is clear as possible.
- Place the hot spot in a higher location, and near a window, if possible.
- Make sure poll books are within Bluetooth connectivity range of one another (maximum: approx. 32 ft.)

## Poll book frozen

1

Tap the Power button twice to refresh the screen.

 If this doesn't resolve the issue, proceed to the next step.



2

Record the check-in count for the frozen poll book.

3

(!) Remove any cable plugged into the poll book.



4

Hold down the Sleep/Wake and Home buttons simultaneously. Release both once the Apple logo displays on the screen.





5

Open the Poll Pad app (if not already open) and verify the Check-in Count is unchanged.

## **Printer not printing**



Make sure the printer is switched on.



2

Make sure there is paper in the printer, and that the paper is oriented correctly (going under the roll).



3

If further troubleshooting is needed, contact your city (pg. 7).

## One poll book stops working

If a poll book in a polling place stops working completely, set that one aside and continue checking in voters on the remaining poll book(s). Contact your city (pg. 7) for further instructions.

## All poll books stop working (paper backup process)



Contact your city (pg. 7) before using the paper backup process.

In the rare event that all poll books in a polling place become inoperable, the polling place will need to switch over to the paper backup process. Essentially, this involves checking in and registering voters in a manner similar to how it was done before poll books. Your city will provide you with more detailed instructions.

## **Appendix G: Duplicating ballots**

A duplicate ballot is created by two election judges of different major political parties (pg. 166) if, while processing ballots that have been placed in the auxiliary compartment after the polls close:

- a voter's original ballot cannot be read by the ballot counter (torn, damaged, unreadable mark), or
- a voter's original ballot has an error (overvote, cross party vote), and after examing the ballot for voter intent (pg 176), it is determined the error can be corrected (e.g. obvious stray mark gets interpreted as overvote).
- 1

#### Count the ballots to be duplicated.

- In the upper right corner, consecutively number the original ballots, i.e.
   ORIG 1, ORIG 2, etc.
- 2

#### Count out the same number of blank ballots.

- In the upper right corner, consecutively number the blank ballots as duplicates, i.e. DUP 1, DUP 2, etc.
- Note the reason for duplicating the ballot on the duplicate ballot at the top of the ballot.
  - 4

Both Election
Judges
duplicating the
ballots initial
both the original
and duplicated
ballot below the
number.

## **Ballots Are Labeled**

- Duplicate #1 & Original #1,
- Duplicate #2 & Original #2, Etc.
- Put Reason On Duplicate Ballot



5

#### Mark the duplicate ballots with the identical votes of the original ballots.

- Never alter the votes on the original ballots.
- One judge reads the votes on the original ballot and the other judge marks the corresponding votes on the duplicate ballot.
- Determine voter intent as necessary (pg. 176).

6

Compare the duplicates to the originals to ensure that they are identical.

7

Insert the duplicate ballots into the ballot counter.

8

Place the original ballot (the one not counted by the Ballot Counter) into the Duplicated Ballot Envelope.

## **Determining voter intent<sup>45</sup>**

It may be necessary to manually examine a ballot and determine the intent of the voter in marking the ballot. The most common circumstances requiring the Election Judges to determine the voter's intent are duplicating ballots and manually counting ballots.

Use the following rules for determining the voter's intent in marking the ballot:

- If a voter voted for too many candidates for the same office, none of the votes can be counted for that office, but the rest of the ballot must be counted.
- If a ballot shows that an attempt has been made to erase or obliterate one of the marks,
   it must be counted for the candidate for whom it was evidently intended.
- If a voter has written in the name of a person on the write-in line on a general election ballot, the vote is counted whether or not the oval next to the name is filled in.
- For write-in votes, disregard misspellings or abbreviations of the names of candidates that do not prevent the intent of the voter from being determined.
- In the state primary, if a ballot contains votes for candidates of more than one party, the entire party portion of the ballot is defective and no votes on it are counted.
- When two or more persons are to be elected to an office and less than the number to be elected have been marked, only those marked must be counted.
- If no mark is made by a name, and a name is not written in, the ballot is blank for that office. A blank ballot is not a defective ballot.
- If the judges can decide from a ballot the voter's intent for only part of the offices, the ballot must be counted for that part only.
- If the voter intended to identify the ballot, the entire ballot is defective and no votes on it are counted.
- If a voter uses some mark other than filling in the oval but the intention is clear, a vote must be counted for each candidate. If the voter used two or more different marks, the votes must be counted unless it is evident the voter intended to identify the ballot.

<sup>&</sup>lt;sup>45</sup> M.S. 204C.22

- If a ballot has marks outside the ovals, count the ballot unless it is clear the voter intended to identify the ballot.
- A ballot may be validly marked with either a pencil or a pen or both.
- If a mark is outside of the oval, but on or so near a name or space that it is clear the voter intended to mark the name, the vote must be counted for that name.
- A ballot is completely defective if: a) you cannot decide the voter's intent for any of the offices or questions on the ballot; or b) the voter wrote a name on the ballot outside of a write-in space or made other identifying marks on the ballot. The ballot should be marked "completely defective".